



### **Introduction**

This resource hub provides information, tools, and services for individuals and families affected by domestic and intimate partner violence (IPV). It is designed to help community health center (CHC) staff across New York State identify and connect patients with trusted, confidential assistance available locally, statewide, and nationally. The hub also supports CHC teams in strengthening their capacity to respond effectively to IPV and promote safety and healing within their communities.

### **Services**

#### **Office for the Prevention of Domestic Violence (OPDV)**

A New York State government agency providing survivor-centered information, including safety planning, financial empowerment, and legal rights.

Website: [opdv.ny.gov/survivors-victims](https://opdv.ny.gov/survivors-victims)

#### **New York State Domestic and Sexual Violence Hotline**

Phone: 1-800-942-6906 | Text: 844-997-2121

Available 24/7 with confidential, multilingual support. Services include safety planning, legal guidance, and connections to local resources.

#### **New York State Coalition Against Domestic Violence (NYSCADV)**

NYSCADV is a statewide nonprofit organization working to prevent and eliminate domestic violence through policy advocacy, training, and technical assistance. It also maintains a searchable program directory of local domestic violence services across New York State, including shelters, legal aid, counseling, and prevention programs.

Website: [nyscadv.org](https://nyscadv.org)

#### **Crime Victims Help NY**

A New York State-supported platform connecting victims to legal aid, compensation resources, and local referrals.

Website: [crimevictimshelpny.org](https://crimevictimshelpny.org)

#### **NYC Family Justice Centers (FJCs)**

Confidential services available in all five NYC boroughs, including legal help, safety planning, counseling, and case management.

Website: [nyc.gov/site/ocdv/programs/family-justice-centers.page](https://nyc.gov/site/ocdv/programs/family-justice-centers.page)

#### **Futures Without Violence**

A national nonprofit working to end violence. It offers strategies to support survivors and prevent IPV through training and public policy.

Website: [futureswithoutviolence.org](https://futureswithoutviolence.org)

#### **National Domestic Violence Hotline**

Phone: 1-800-799-7233 | TTY: 1-800-787-3224

Provides 24/7 support nationwide via phone, text, and chat. Offers safety planning and connections to local services.

Website: [thehotline.org](https://thehotline.org)

#### **Partnership Development Resources *NEW RESOURCE***

#### **Navigating Resources & The IPV Resource Champion**

Developed by CHCANYS and the New York State Coalition Against Domestic Violence



(NYSADV), this session and resources help health centers bridge the gap between clinical care and domestic violence advocacy. Use the tools below to identify survivor support systems and establish a dedicated IPV Resource Champion at your site. Access Session Resources here:

- [Session Recording](#)
- [Session Slides](#)
- [Partnership Mapping Tool](#)
- [Coordinated Community Response One-Pager](#)

The [New York State Domestic Violence Program Directory](#) serves as a powerful tool for CHC staff to build strong local partnerships and seamlessly connect patients to specialized care within their communities. By organizing essential residential and non-residential services—like shelters, 24/7 hotlines, counseling, and advocacy—by county, the directory helps health centers identify and collaborate directly with local domestic violence programs. Utilizing this resource strengthens the vital bridge between CHCs and domestic violence services, ensuring coordinated, warm handoffs for patients who need immediate safety and support.

### **Training Resources**

#### **Futures Without Violence Resource Library**

The Futures Without Violence Resource Library provides expert information for healthcare professionals, employers, educators, advocates, and others seeking to prevent and respond to domestic and sexual violence, harassment, trafficking, and child abuse. Through the National Health Initiative on Violence and Abuse, users can access or order free posters, safety cards, and other materials to support health professionals and advocates.

Website: [futureswithoutviolence.org/resources/](https://futureswithoutviolence.org/resources/)

#### **Centers for Disease Control and Prevention (CDC) — About Domestic Violence Resource Page**

The CDC's Domestic Violence Resource Page offers an overview of intimate partner violence as a significant public health issue. It features fact sheets, data, prevention strategies, and pre-recorded webinars designed to inform healthcare professionals and community organizations. The site provides evidence-based guidance to support education, early intervention, and coordinated care efforts across healthcare settings.

Website: [cdc.gov/intimate-partner-violence/about/index.html](https://cdc.gov/intimate-partner-violence/about/index.html)

#### **National Health Resource Center on Domestic Violence (HRC)**

The National Health Resource Center on Domestic Violence is a nationally recognized hub offering healthcare-specific tools and training to support effective responses to intimate partner violence and sexual violence. Designed for primary care teams and other healthcare settings, the site includes screening and response tools, patient education materials, trauma-informed care resources, and practice-level guidance to help integrate IPV awareness and response into routine care.

Website: [ipvhealth.org/resources/](https://ipvhealth.org/resources/)

#### **U.S. Department of Justice — Office on Violence Against Women (OVW)**

The U.S. Department of Justice's Office on Violence Against Women provides federal leadership and evidence-informed resources to improve responses to domestic violence, dating violence, sexual assault, and stalking. Its resource pages include clinical and systems-level guidance, medical-forensic protocols, and tools that support coordination between healthcare providers, advocates, and legal systems, making them especially useful for healthcare organizations involved in multidisciplinary response efforts.

Website: [justice.gov/ovw/domestic-violence](https://justice.gov/ovw/domestic-violence)



**Community Health Care  
Association of New York State**

***For questions or additional support regarding these materials, please contact:  
[questions@chcanys.org](mailto:questions@chcanys.org)***

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