



COMMUNITY
HEALTH CARE
ASSOCIATION
of New York State



Set Your Lunch on FHIR

Lunch and Learn Series Session 4: FHIR 101

Thurs. July 30, 2026



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Set your Lunch on FHIR

Session 4 ~ FHIR 101

July 30 2026

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Next Level Health Innovations



Focus Today

Vendor Capabilities

We have heard loud and clear that FHIR implementation and progress relies on your vendor.

Today, we are aiming to build a more experiential picture of vendor and health center capabilities.

The grid on the next slide was created from available information in the Spring, so may or may not reflect your experience. **That's what we want to dig in on today!**

Vendor	FHIR Version	SMART on FHIR	Patient Access API	Bulk Data API	USCDI v3+	Endpoint Availability	Auth Flow	Key Restrictions
Epic	R4					Per-instance directories	OAuth2 (SMART)	App approval + tenant variability
OCHIN Epic	R4					Same as Epic	OAuth2	OCHIN governance layer
Allscripts / Veradigm	R4 (+DSTU2 legacy)			limited		Endpoint directory	OAuth2 + OIDC	Mostly read-only FHIR
eClinicalWorks	R4					Tenant-based	OAuth2	Write APIs require contracts
athenaOne	R4					Tenant-based	OAuth2	Vendor-managed access controls
NextGen	R4					Developer program	OAuth2	Product variation (Enterprise vs Office)
Intergy (Greenway)	R4			(read-only FHIR)		Published base URLs	OAuth2 (SMART)	Read-only FHIR API
MEDENT	(certified API required)	(not documented)						Minimal public documentation
CyberMed / CareCloud								Sparse public API docs

Coming Out of Today

1. Build more of an experience-based picture of FHIR capabilities by EHR.
2. Share what has helped-- or hindered-- vendor engagement.
3. Seed topics for future roundtables with vendors.

Vote below with these dots.

Grab a dot and drop it in the appropriate cell.

Questions?
Write them in a sticky here.

We were not required to submit UDS+

Vendor	Cloud-hosted	vendor/ third party-hosted	On-premise	We used this vendor to submit UDS plus in 2024/ 2025.	We have implemented or used FHIR use cases/ applications in this vendor.
Epic					
OCHIN Epic					
Allscripts / Veradigm					
eClinicalWorks					
athenaOne					
NextGen					
Intergy (Greenway)					
MEDENT					
CyberMed / CareCloud					
Other					

Share your experience with FHIR functionality.

Drop the sticky in the cell, and include brief details

Yes, confirmed.
Note details.

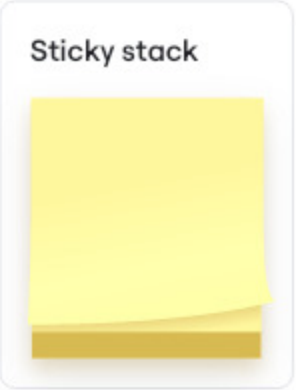
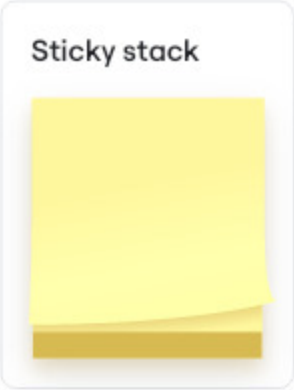
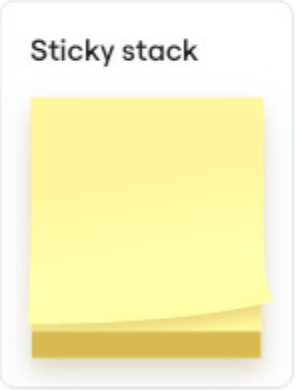
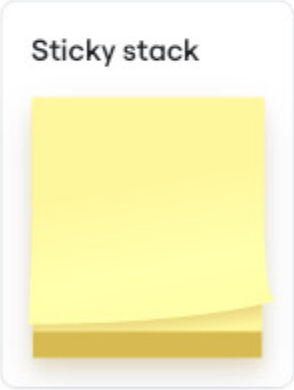
Available, but
have not tested.

No or Limited.
Note details.

Vendor	FHIR App integration (access/ launch)	Data Retrieval	Write-back	Bulk data access
Epic	Azara			
OCHIN Epic				Unsure
Allscripts / Veradigm				
eClinicalWorks	Azara API /VIM VIM overlay Third party CCM billing	We have 3 EMRs (!) Using eCW as the reporter as we transition to AZARA		
athenaOne	not sure			
NextGen	not sure		No FHIR write ability	
Intergy (Greenway)		Greenway has said is not supported		
MEDENT	We use Azara			
CyberMed / CareCloud				
Other				

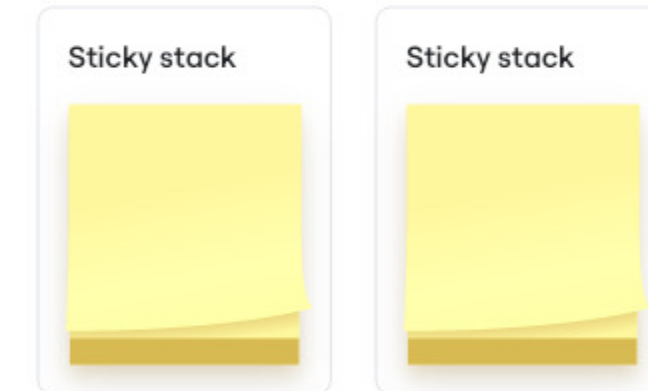
Vendor	What capability appeared to be supported but required additional configuration, licensing, contracting, or vendor work?	
Epic		
OCHIN Epic	Most of the issues we saw were vendor restrictions/li mitations	
Allscripts / Veradigm		
eClinicalWorks	What they said ->	involve eCW engineers, as well as get vendor involved with development. UDS is cost prohibitive due to eCW fees (and trust)
athenaOne		
NextGen	Nextgen charges vendor	
Intergy (Greenway)		
MEDENT		
CyberMed / CareCloud		
Other		

Share your experience. Write them in a sticky and drop it in the row.



Vendor	What data have you successfully retrieved, and at what level?	What can be written back, and where does it appear in the EHR?
Epic		
OCHIN Epic	CCM/RPN and billing info going both ways	
Allscripts / Veradigm		
eClinicalWorks	all mentioned but not FHIR, just SQL thats only available via self hosting or paying for data log shipping	
athenaOne		
NextGen		Nextgen FHIR API does not writeback. They have a standard REST API for writeback
Intergrity (Greenway)		
MEDENT		
CyberMed / CareCloud		
Other		

Share your experience.
Enter in a sticky, drop in your row.



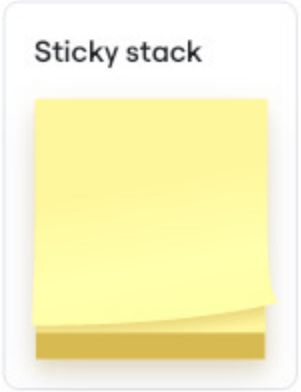
- What types of data have you successfully retrieved?
 - Demographics
 - Problems or diagnoses
 - Medications, Labs
 - Allergies
 - Vital signs
 - Encounters, Notes or documents
 - Appointments
- Quality or population-level data
- How are you segmenting data, if you are?
- Where does written data land in the EHR?
 - Discrete clinical field
 - Document
 - Inbox or task
 - Unreviewed data area
 - Separate vendor module

Discussion Questions

1. Do the experiences differ by product or version, or hosting model?
2. In your experience, how closely does the capability documented publicly align with your experience in production? What have you learned from that?
3. Are the limitations you have experienced caused by the EHR itself, your local configuration, or a particular workflow?

Vendor	Chart Review Applications	Mobile Health/ Digital Health Apps	Other
Epic			
OCHIN Epic			
Allscripts / Veradigm			
eClinicalWorks			
athenaOne			
NextGen			
Intergy (Greenway)			
MEDENT			
CyberMed / CareCloud			
Other			

What FHIR-based apps have you used? Several have been mentioned, we want to capture those and more.

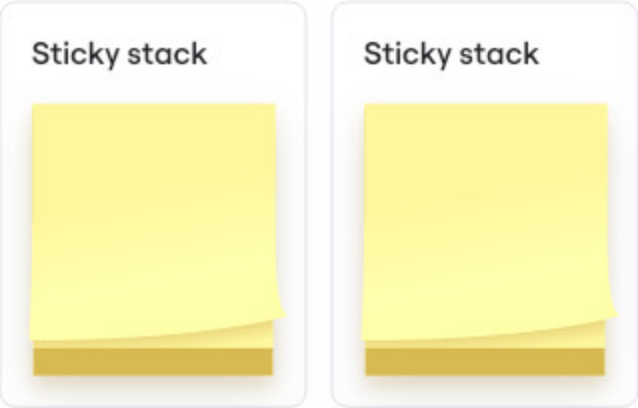


Vatica

Charta?

What has it taken to engage the vendor?

We hear you that the advice to "contact your vendor" isn't sufficient.



Vendor	What did the vendor require before work could begin?	What helped the vendor understand and respond to the request?	Where did the process stall (or remain dependent on the vendor)?
Epic			
OCHIN Epic			
Allscripts / Veradigm			
eClinicalWorks			
athenaOne			
NextGen			
Intergy (Greenway)			
MEDENT			
CyberMed / CareCloud			
Other			

Discussion Questions

1. Did the vendor treat the request as standard functionality or custom work?
2. Was API access already included in the contract?
3. Were setup and ongoing costs clearly defined?
4. Who was able to assist with any escalation?
e.g., vendor account manager, technical lead, executive sponsor, HCCN, or third-party vendor

Vendor	What should be brought to the vendor in future roundtables? What are your most pressing question		
Epic			
OCHIN Epic			
Allscripts / Veradigm			
eClinicalWorks	What is the approval process for writeback?		
athenaOne		Client access?	
NextGen			
Intergy (Greenway)	Is it true that they are not enabled for FHIR apps?		
MEDENT			
CyberMed / CareCloud			
Other			

Sticky stack

Sticky stack

Thank You!

The insights you have
shared will shape where
this work goes next.