

# What is Ambient Intelligence?



**Ambient Intelligence (Ambient AI) is a tool that helps your doctor keep track of everything you talk about during your visit, functioning as a scribe (or notetaker). The technology listens to you and your doctor to capture important information and updates from your visit. After your visit, your doctor reviews the notes to make sure everything is correct. Ambient AI helps your doctor remember important details from your appointment.**

## Why is Ambient AI Used in My Doctor's Office?

Ambient AI helps doctors and nurses capture important information during your visit. The technology listens while you and your doctor talk and helps add notes to your medical record. This is to make sure your doctor does not miss anything you discuss and the notes correctly summarize the visit.

## What is Ambient AI Used For?



**Care Documentation:** It listens during your visit and creates accurate notes that can be accessed in the patient portal more quickly.



**Organizing Information:** Ambient AI highlights important updates and changes to make it easier for your doctor to review.



**Supporting Care:** Ambient AI reminds your doctor to check key details to help guide your treatment.

## Is My Health Information Safe?

Yes! Doctors and nurses follow federal HIPAA rules to keep your health information private and secure. Only people who are allowed to see it can access it. Your health center will also make sure the AI deletes the conversation after the provider has reviewed the note.

## What if I Have Questions?

The use of technology during your visits is done in a safe and secure way. If you have any questions, don't hesitate to ask your doctor or nurse during your visit.

## Why is Ambient AI Important?

### Improves Health Records

Ambient AI helps make your medical records more accurate by reminding your doctor about important details, like prescription refills and symptoms.

### More Time for You

By reducing the time spent on writing notes, your doctor has more time to focus on you and your care. Your doctor can talk to you instead of look at a computer.

### Improves Care Delivery

Ambient AI highlights important parts of your medical history, helping your doctor address symptoms more effectively based on your health records.

### Enhances Services

By helping your doctor work faster, ambient AI can lead to quicker diagnosis, treatment, and follow-up care.