

COMMUNITY HEALTH CARE ASSOCIATION of New York State

CHCANYS NYS-HCCN presents

RHIO Conversations

HIXNY

Healthix

Bronx RHIO

Day 2 November 16, 2023

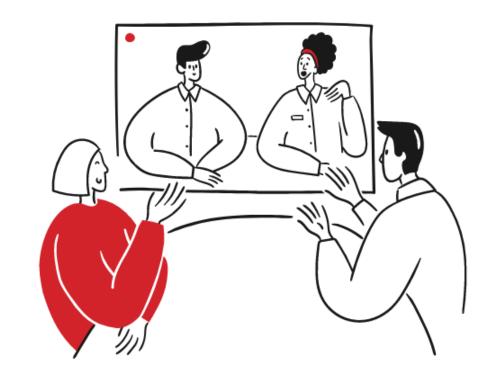
For more information, please email Anita Li at ali@CHCANYS.org



This resource is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award to CHCANYS' New York State Health Center Controlled Network (NYS-HCCN) totaling \$3,666,000 with 0% financed with non-governmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov.

Zoom Guidelines

- You have been muted upon entry. Please respect our presenters and stay on mute if you are not speaking.
- Please share your questions in the chat.
 CHCANYS staff will raise your questions to our speakers and follow up as needed if there are unanswered questions.
- The workshop is being recorded and will be shared after the session along with the slide deck.



Agenda

- Introductions
- HIXNY FHIR App
- Healthix Focus360°
- Bronx RHIO Overview
- Q&A
- Closing & Evaluations

New York State HCCN Objectives



Project Period 2022-2025



Patient-Centered Care

Provider and Staff Wellbeing

2022-2025 Project Period

- Patient Engagement
- Patient Privacy & Cybersecurity
- Social Risk Factor Intervention
- ✓ Disaggregated Patient-level Data (UDS+)
- Interoperable Data Exchange & Integration
- ✓ Data Utilization
- Leveraging Digital Health Tools
- Health IT Usability & Adoption
- ✓ Health Equity and REaL Data Collection*
- Improving Digital Health Tools- Closed Loop Referrals*

* - Applicant Choice Objective Bold- Objective Carried over into 2022-2025



Schedule of Events

Day 1 (11/1)

 Interoperability Overview & Readiness

Day 3 (11/15)

- RHIO Conversations
 - HEALTHeLINK
 - Rochester RHIO
 - HealtheConnections

Day 2 (11/8)

- Data for Better Health
- Closing Care Gaps and Transitions of Care Promising Practices

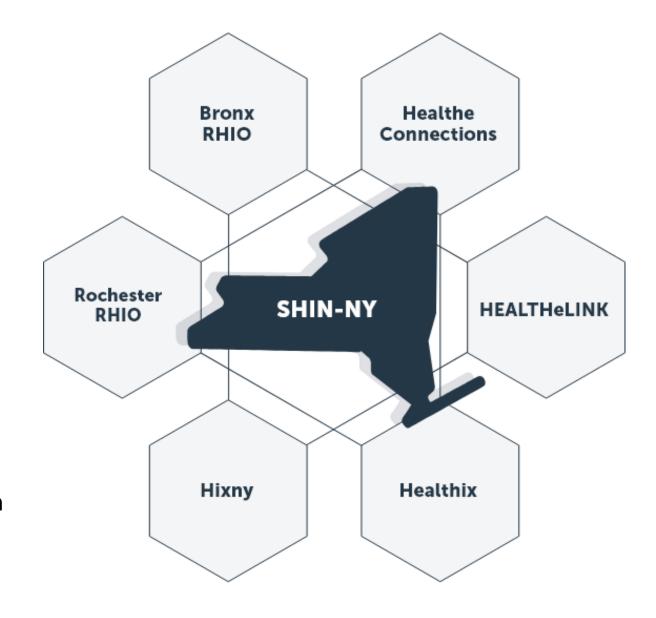
Day 4 (11/16)

- RHIO Conversations
 - HIXNY
 - Healthix
 - Bronx RHIO



New York State Health Information Exchange

- RHIO = Regional Health Information
 Organization
- QE = Qualifying Entities
- HIE = Health Information Exchange
- NYeC = New York eHealth Collaborative
- SHIN-NY = Statewide Health Information
 Network for New York









Bryan Cudmore
Vice President, Account Management

Tessia Bekelja Product Specialist

Interoperability Workshop

BRYAN CUDMORE

Vice President, Account Management

TESSIA BEKELJA

Product Specialist



Agenda

- Introduction to Hixny
- Learn how Hixny's FHIR-enabled app integrates into EHR systems like eCW
- Review Hixny's FHIR-enabled app and tools: screenings, referrals, care management flag, and the NYS Prescription Monitoring Program (PMP)
- Stand-alone PMP app available across NYS
- Upcoming Integration with PSYCKES

Why Snapshot App?

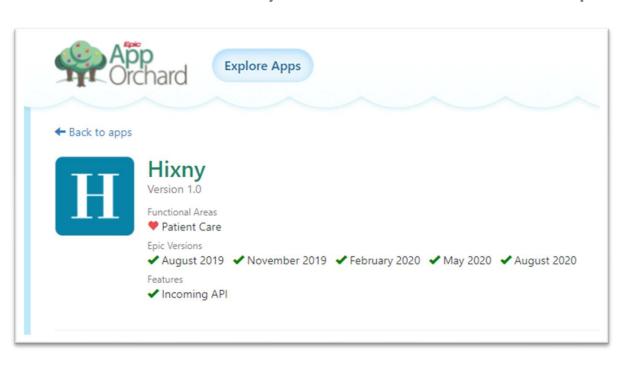
Other Access Methods today:

- CCDA Pull or Push
- Web Portal
- Single Sign On



Snapshot App

- Designed by healthcare professionals
- Available to Hixny and Healthix Participants



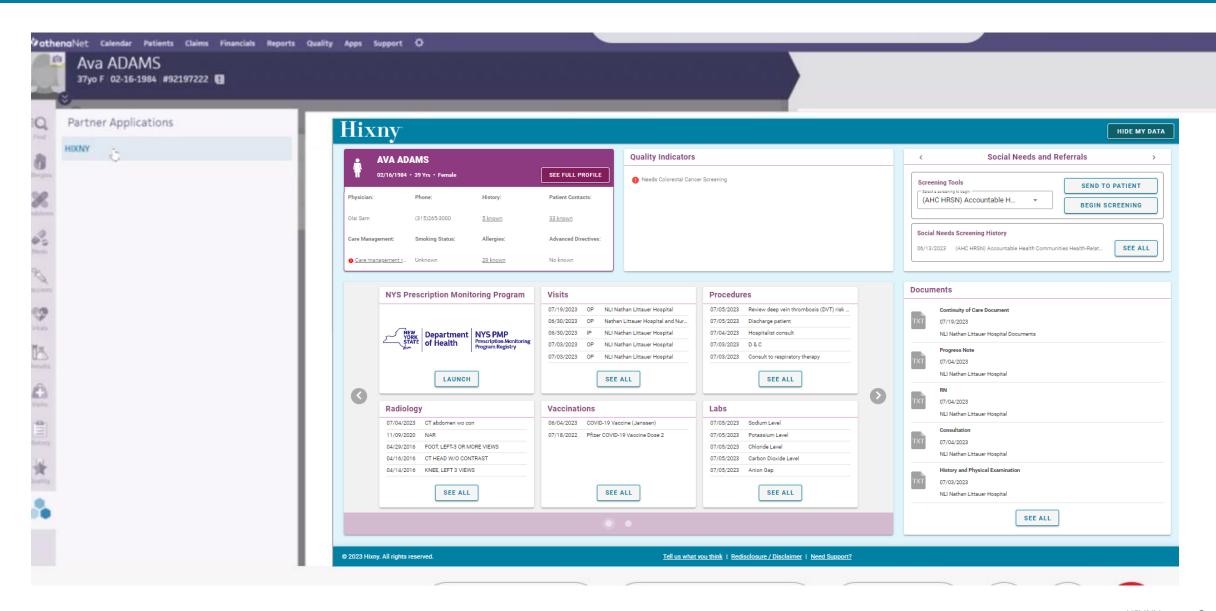








ATHENA

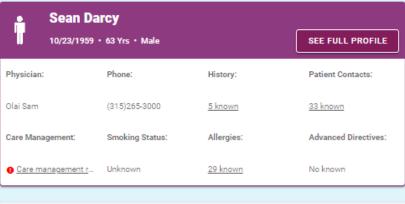


Health-Related Social Needs Screenings

HRSN Screening Tool

- We added this functionality to support the 1115 waiver and close gaps for providers who do not have a digital mechanism for completing screenings
- Utilizes the Accountable Health Communities Health-Related Social Needs (AHC HRSN) screening tool
- Allows user to conduct screening or send the screening to the patient,
 then view the question/response history





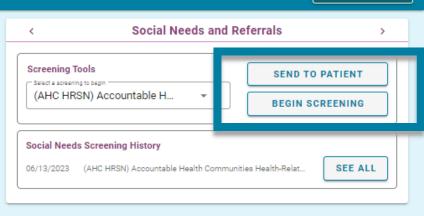


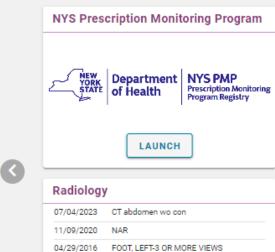
Procedures

07/05/2023

07/04/2023

07/03/2023





04/16/2016 CT HEAD W/O CONTRAST

SEE ALL

04/14/2016 KNEE, LEFT 3 VIEWS



NLI Nathan Littauer Hospital

NLI Nathan Littauer Hospital

NLI Nathan Littauer Hospital

Nathan Littauer Hospital and Nur...

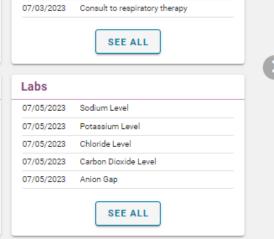
Visits

07/19/2023

06/30/2023

06/30/2023

07/03/2023

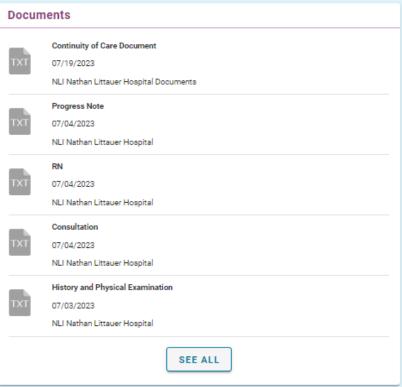


Review deep vein thrombosis (DVT) risk ...

Discharge patient

Hospitalist consult

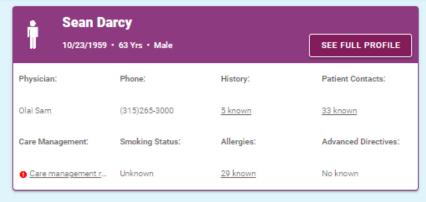
D & C



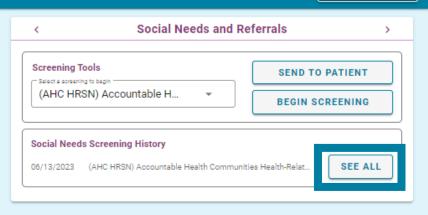
(AHC HRSN) Accountable Health Communities Health-Related Social Needs Screening Tool

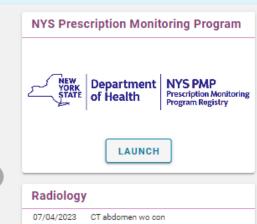
Allo Intolly Addantable Health Com	maintee freuit Related coolai Nectac colocaling fool		
Living Situation	Living Situation		
Food	1.) What is your living situation today?		
Transportation	I have a steady place to live		
Utilities	I have a place to live today, but I am worried about losing it in the future I do not have a steady place to live (I am temporarily staying with others, in a hotel, in a shelter, living outside on the street, on a beach, in a car, abandoned building, bus or train station, or in a		
Safety	park) 2.) Think about the place you live. Do you have problems with any of the following? Choose all that apply.		
Financial Strain	✓ Pests such as bugs, ants, or mice		
Employment	☐ Mold		
Family and Community Support	☐ Lead paint or pipes		
Education	☐ Lack of heat		
Physical Activity	✓ Oven or stove not working		
Substance Use	☐ Smoke detectors missing or not working		
Mental Health	✓ Water leaks		
Disabilities	☐ None of the above		
Confirm & Submit	PREV NEXT		











04/29/2016 FOOT, LEFT-3 OR MORE VIEWS

04/14/2016 KNEE, LEFT 3 VIEWS

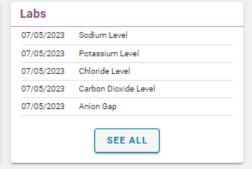
CT HEAD W/O CONTRAST

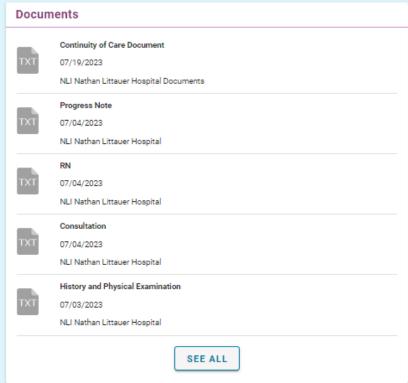
SEE ALL











11/09/2020

04/16/2016

Q Search

Date ***	Facility ***	Screening Title ***
05/23/2023	Albany Medical	(AHC HRSN) Accountable Health Communities
,,	Center	Health-Related Social Needs Screening Tool
05/15/2023	Albany Medical	(AHC HRSN) Accountable Health Communities
05/15/2023	Center	Health-Related Social Needs Screening Tool
05/10/2022	Westchester	(AHC HRSN) Accountable Health Communities
05/12/2023	Medical Center	Health-Related Social Needs Screening Tool
05/12/2023	Westchester	(AHC HRSN) Accountable Health Communities
	Medical Center	Health-Related Social Needs Screening Tool
05/11/2023	Albany Medical	(AHC HRSN) Accountable Health Communities
	Center	Health-Related Social Needs Screening Tool
05/11/2023	Albany Medical	(AHC HRSN) Accountable Health Communities
05/11/2023	Center	Health-Related Social Needs Screening Tool

Rows per page:

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1-6 of 6



(AHC HRSN) Accountable Health Communities Health-Related Social Needs Screening Tool

EXPORT AS PDF

Date screening completed: 05/23/2023

Provider: Julia Prusik

Facility: Albany Medical Center

Living Situation

What is your living situation today?

Response: I have a steady place to live

Think about the place you live. Do you have problems with any of the following? Choose all that apply.

- · Pests such as bugs, ants, or mice
- · Oven or stove not working
- Water leaks

Food

Some people have made the following statements about their food situation. Please answer whether the statements were OFTEN, SOMETIMES, or NEVER true for you and your household in the last 12 months.

Within the past 12 months, you worried that your food would run out before you got money to buy more.

No response

Within the past 12 months, the food you bought just didn't last and you didn't have money to get more.

No response

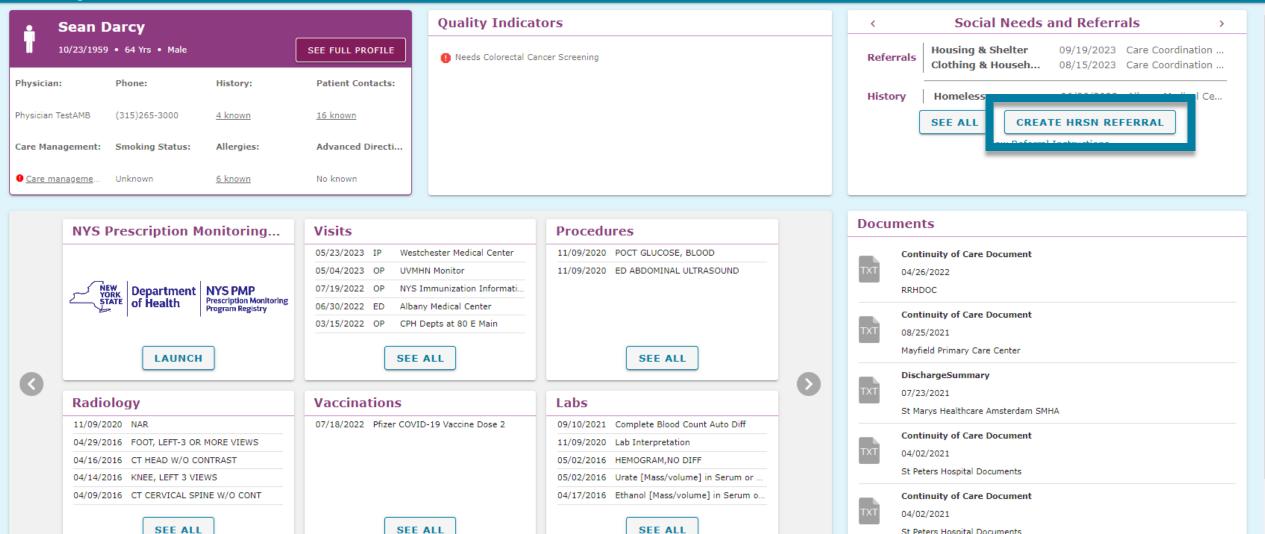
Social Referrals

Social Referrals

- We created the social referral tool in partnership with Healthy Alliance IPA, giving users the ability to make referrals
- This helps close the gap at facilities who do not have an existing platform for social referrals
- The user has access to HAIPA's care coordination network of hundreds of organizations covering 21 types of services
- Hixny saves referral history and details in the app

HIDE MY DATA

Hixny



St Peters Hospital Documents

Refer to our care coordination network or Search for organizations of your choice

User attestation

Choose your referral method

Have our care coordination network find the best match for your patient's need by clicking the "Refer to Network" button, or make a referral to your organization of choice using the search function below.

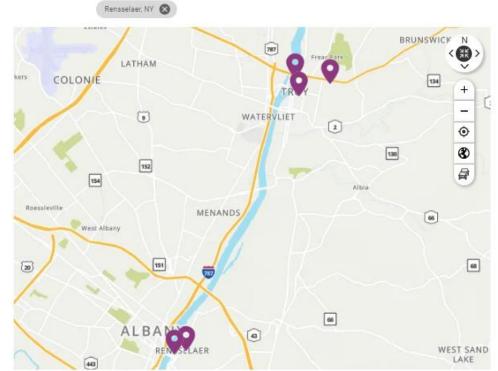
Option 1: Skip searching and refer to our care coordination network

REFER TO NETWORK

Option 2: Search for an organization of your choice

SERVICE TYPE * COUNTY (1) * Q Search by name, county, state, or description 1-5 of 41 Organization Service Type Address 87 Washington Accu Care Home Health Physical Health St, Rensselaer, REFER Services, Inc. NY, 12144 Boys & Girls Clubs of the Individual & 1700 7th Ave, REFER Troy, NY, 12180 Capital Area Family Support Capital District Educational 431 River St. Employment REFER Opportunity Center (EOC) Troy, NY, 12180 Capital Region Health 2212 Burdett Connections Medicaid Health Physical Health Ave, Troy, NY, REFER Home (St. Peter's Health 12180 Partners) 50 Herrick St, Catholic Charities Registered Food Rensselaer, NY, REFER Dietician Assistance 12144

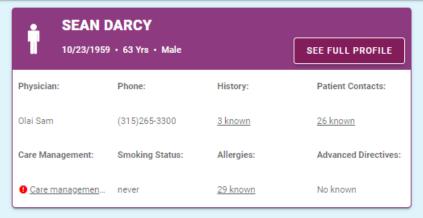
Any links provided in a location's description field will redirect you to a website not controlled or managed by Hivny Please proceed with

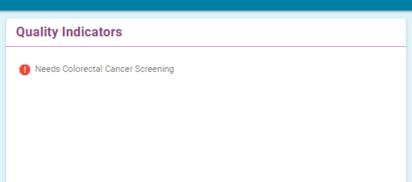


Submit referral

4 Confirmation

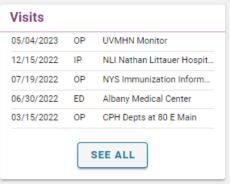
Hixny





Conditions







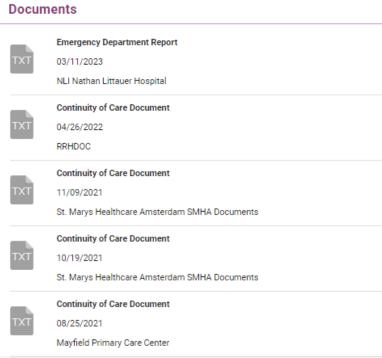
Condition	13
06/30/2022	Homelessness
11/20/2020	Acute systolic (congestive) heart
09/24/2020	Problem
09/03/2020	Alcohol drinking problem
	Anemia, unspecified
	SEE ALL



11/09/2020	NAR	
04/29/2016	FOOT, LEFT-3 OR MORE VIEWS	
04/16/2016	CT HEAD W/O CONTRAST	
04/14/2016	KNEE, LEFT 3 VIEWS	
04/09/2016	CT CERVICAL SPINE W/O CONT	

/accinations			
07/18/2022	Pfizer COVID-19 Vaccine Dose 2		
	SEE ALL		

01/04/2023	Vancomycin [Mass/volume] in Ser
09/10/2021	Complete Blood Count Auto Diff
07/24/2021	Leukocyte Reduced RBC
11/09/2020	Lab Interpretation
05/02/2016	HEMOGRAM,NO DIFF



Q Search

HRSN Referrals

Referral Date ***	Referring Provider ***	Referring Provider Facility ***	Service type ***	Service subtype ***	Referred to ***
05/23/2023	Julia Prusik	Albany Medical Center	Food Assistance	Emergency Food	Care Coordination Network
05/18/2023	Julia Prusik	Albany Medical Center	Education	Early Childhood Education	Care Coordination Network
04/10/2023	Julia Prusik	Albany Medical Center	Benefits Navigation	Benefits Eligibility Screening	Care Coordination Network
03/29/2023	Julia Prusik	Albany Medical Center	Housing & Shelter	Emergency Housing	Care Coordination Network
03/28/2023	Julia Prusik	Albany Medical Center	Transportation	Ride Coordination	Care Coordination Network

Rows per page: 5 ▼ 1-5 of 26 < >

Q Search

HRSN History

Date ***	Health-Related Social Need •••	Provider ***	Facility •••
06/30/2022	Homelessness		Albany Medical Center

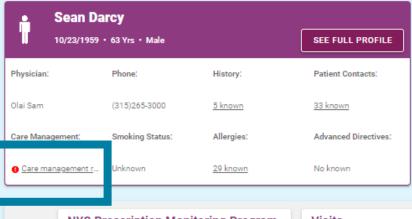
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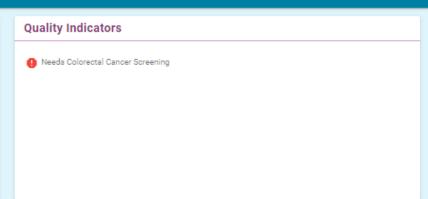
Care Management Tool

Care management tool

- Created in partnership with the North Country Care Coordination
 Collaborative (NCCCC) to provide actionable data in Hixny about the patient's potential need for care management (CM)
- NCCCC helped guide what key factors drive someone's need for CM, such as chronic conditions, major mental health conditions, ED/IP utilization, and SDOH issues
- Depending on how many factors the patient has, they will be flagged as being at risk for needing care management









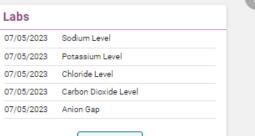




Vaccinations

06/04/2023



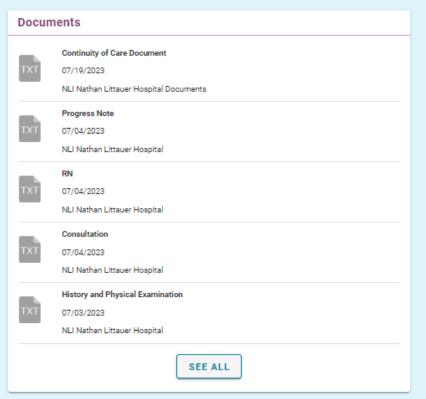


SEE ALL





COVID-19 Vaccine (Janssen)

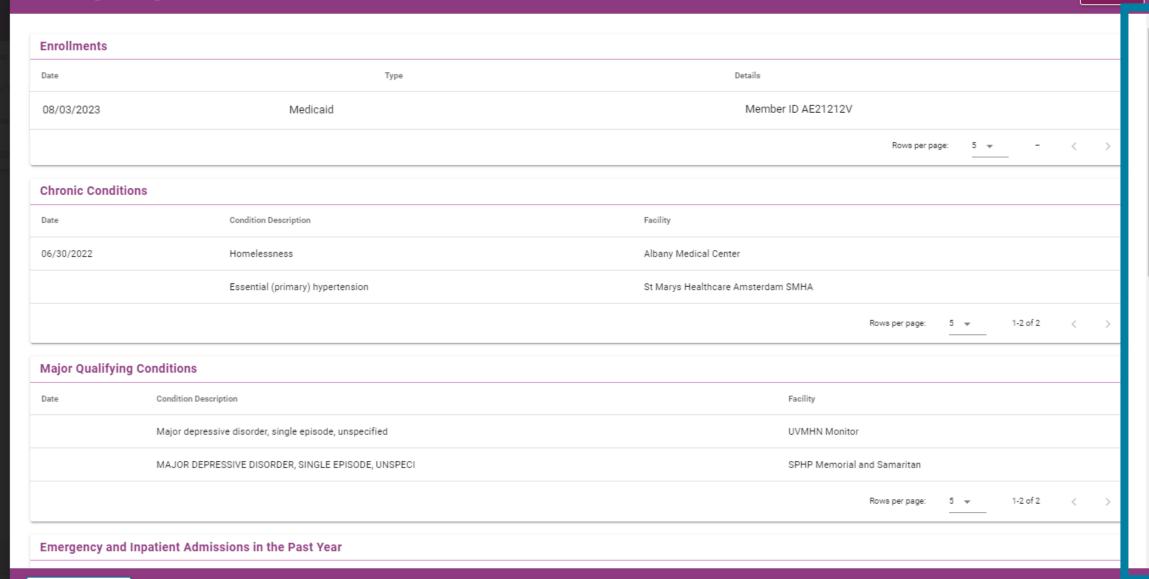












Code mapping for SDOH

Code mapping for SDOH

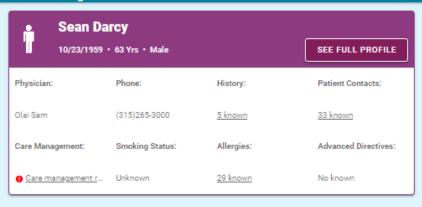
- In support of a SHIN-NY Interoperability and Innovation project, Hixny will map screening questions and responses to SDOH codes by the end of 2023
- Mapping will adhere to Gravity Project standards (such as LOINC codes)
- Once mapped, the snapshot FHIR objects will be updated to include any associated SDOH codes when transmitted downstream

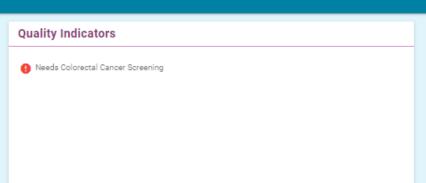
NYS Prescription Monitoring Program (PMP)

PMP Integration

- Allows users to access controlled medication data from the NYS
 Prescription Monitoring Program (NYS PMP) in the snapshot app without leaving their workflow
- PMP is generally available to all Hixny users and is in the process of being rolled out to Healthix users.
- Hixny has also created a standalone version of PMP which will be made available to across NYS regardless of the QE each facility works with.

Hixny





Procedures

07/05/2023

07/05/2023

07/04/2023

07/03/2023

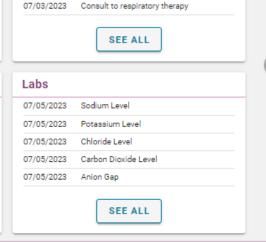






COVID-19 Vaccine (Janssen)

07/18/2022 Pfizer COVID-19 Vaccine Dose 2

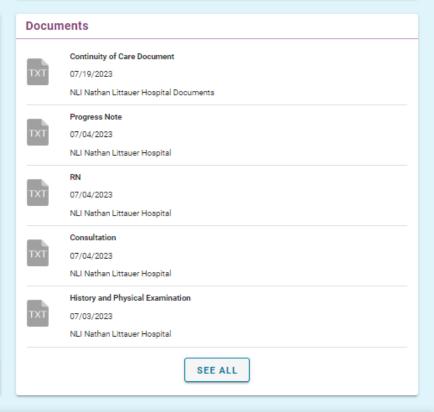


Review deep vein thrombosis (DVT) risk ...

Discharge patient

Hospitalist consult

D & C



Vaccinations

06/04/2023

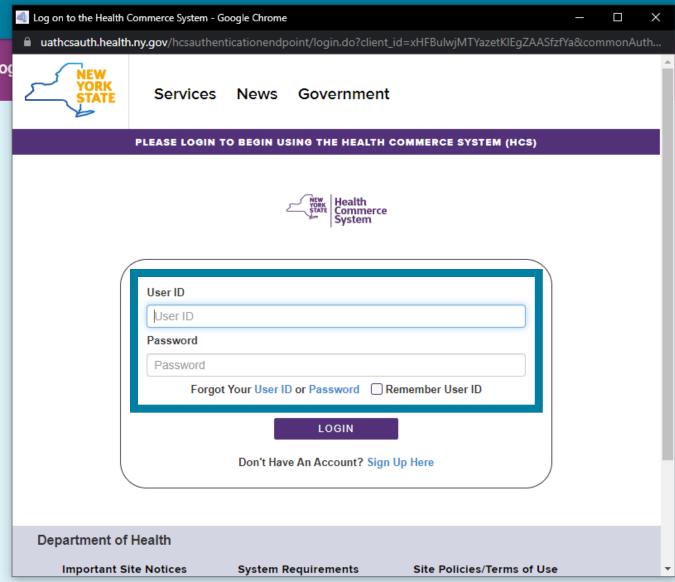
04/16/2016

04/14/2016 KNEE, LEFT 3 VIEWS

SEE ALL

Hixny^{*}

NYS Prescription Monitoring Prog



CLOSE

NYS Prescription Monitoring Program

CLOSE

New York State Prescription Monitoring Program

Search Terms: Kringle, Crystal 12/25/1945 Search Date: 06/13/2023 1:04:34 PM

The Drug Utilization Report below displays all of the controlled substance prescriptions, if any, that your patient has filled in the last twelve months. The information displayed in this report is compiled from pharmacy submissions to the Department, and accurately reflects the information as submitted by pharmacies.

This Report was requested by: Julia Prusik | Reference #: 66090

Patient Demographic information (PDI):

PDI	First Name	Last Name	Birthdate	Gender	Street Address	City	State	Zip Code
Patient_1	Crystal	Kringle	11/24/1945	F	221B BAKER STREET EVERTYTOWN, NY ZZ021	EVERTYTOWN	NY	ZZ021
Patient_2	Crystal	Kringle	11/24/1945	F	221B BAKER STREET EVERTYTOWN, NY ZZ021	EVERTYTOWN	NY	ZZ021
Patient_3	Crystal	Kringle	11/24/1945	F	221B BAKER STREET EVERTYTOWN, NY ZZ021	EVERTYTOWN	NY	ZZ021
Patient_4	Crystal	Kringle	11/24/1945	F	221B BAKER STREET EVERTYTOWN, NY ZZ021	EVERTYTOWN	NY	ZZ021
Patient_5	Crystal	Kringle	11/24/1945	F	221B BAKER STREET EVERTYTOWN, NY ZZ021	EVERTYTOWN	NY	ZZ021
Patient_6	Crystal	Kringle	11/24/1945	F	221B BAKER STREET EVERTYTOWN, NY ZZ021	EVERTYTOWN	NY	ZZ021
Patient_7	Crystal	Kringle	11/24/1945	F	221B BAKER STREET EVERTYTOWN, NY ZZ021	EVERTYTOWN	NY	ZZ021
Patient_8	Crystal	Kringle	11/24/1945	F	221B BAKER STREET EVERTYTOWN, NY ZZ021	EVERTYTOWN	NY	ZZ021

NYS Prescription Monitoring Program

CLOSE

1-10 of 20

Rows per page:

Q Search

Patient_2 06/03/2023 05/28/2023 clonazepam 1 mg tablet 60 30 Snow, John MD Insurance Super A Pharmacy Patient_3 05/03/2023 05/02/2023 tramadol hcl 50 mg tablet 60 15 Snow, John MD Insurance Super A Pharmacy Patient_4 04/31/2023 04/31/2023 clonazepam 1 mg tablet 60 30 Snow, John MD Insurance Super A Pharmacy Patient_5 04/08/2023 04/02/2023 tramadol hcl 50 mg tablet 60 15 Snow, John MD Insurance Super A Pharmacy Patient_6 04/05/2023 04/03/2023 clonazepam 1 mg tablet 60 30 Snow, John MD Insurance Super A Pharmacy Patient_7 03/08/2023 03/05/2023 clonazepam 1 mg tablet 60 30 Snow, John MD Insurance Super A Pharmacy Patient_8 02/19/2023 02/19/2023 hydromorphone 2 mg tablet 18 3 Stone, Sarah X CNM Insurance Super A Pharmacy	PDI •••	RX Written •••	RX Dispensed •••	Drug •••	Quantity •••	Days Suppply •••	Prescriber Name •••	Payment Method •••	Dispenser •••
Patient_3 05/03/2023 05/02/2023 tramadol hcl 50 mg tablet 60 15 Snow, John MD Insurance Super A Pharmacy Patient_4 04/31/2023 04/31/2023 clonazepam 1 mg tablet 60 30 Snow, John MD Insurance Super A Pharmacy Patient_5 04/08/2023 04/02/2023 tramadol hcl 50 mg tablet 60 15 Snow, John MD Insurance Super A Pharmacy Patient_6 04/05/2023 04/03/2023 clonazepam 1 mg tablet 60 30 Snow, John MD Insurance Super A Pharmacy Patient_7 03/08/2023 03/05/2023 clonazepam 1 mg tablet 60 30 Snow, John MD Insurance Super A Pharmacy Patient_8 02/19/2023 02/19/2023 hydromorphone 2 mg tablet 18 3 Stone, Sarah X CNM Insurance Super A Pharmacy	Patient_1	06/05/2023	05/28/2023	tramadol hcl 50 mg tablet	60	15	Snow, John MD	Insurance	Super A Pharmacy
Patient_4 04/31/2023 04/31/2023 clonazepam 1 mg tablet 60 30 Snow, John MD Insurance Super A Pharmacy Patient_5 04/08/2023 04/02/2023 tramadol hcl 50 mg tablet 60 15 Snow, John MD Insurance Super A Pharmacy Patient_6 04/05/2023 04/03/2023 clonazepam 1 mg tablet 60 30 Snow, John MD Insurance Super A Pharmacy Patient_7 03/08/2023 03/05/2023 clonazepam 1 mg tablet 60 30 Snow, John MD Insurance Super A Pharmacy Patient_8 02/19/2023 02/19/2023 hydromorphone 2 mg tablet 18 3 Stone, Sarah X CNM Insurance Super A Pharmacy	Patient_2	06/03/2023	05/28/2023	clonazepam 1 mg tablet	60	30	Snow, John MD	Insurance	Super A Pharmacy
Patient_5 04/08/2023 04/02/2023 tramadol hcl 50 mg tablet 60 15 Snow, John MD Insurance Super A Pharmacy Patient_6 04/05/2023 04/03/2023 clonazepam 1 mg tablet 60 30 Snow, John MD Insurance Super A Pharmacy Patient_7 03/08/2023 03/05/2023 clonazepam 1 mg tablet 60 30 Snow, John MD Insurance Super A Pharmacy Patient_8 02/19/2023 02/19/2023 hydromorphone 2 mg tablet 18 3 Stone, Sarah X CNM Insurance Super A Pharmacy	Patient_3	05/03/2023	05/02/2023	tramadol hcl 50 mg tablet	60	15	Snow, John MD	Insurance	Super A Pharmacy
Patient_6 04/05/2023 04/03/2023 clonazepam 1 mg tablet 60 30 Snow, John MD Insurance Super A Pharmacy Patient_7 03/08/2023 03/05/2023 clonazepam 1 mg tablet 60 30 Snow, John MD Insurance Super A Pharmacy Patient_8 02/19/2023 02/19/2023 hydromorphone 2 mg tablet 18 3 Stone, Sarah X CNM Insurance Super A Pharmacy	Patient_4	04/31/2023	04/31/2023	clonazepam 1 mg tablet	60	30	Snow, John MD	Insurance	Super A Pharmacy
Patient_7 03/08/2023 03/05/2023 clonazepam 1 mg tablet 60 30 Snow, John MD Insurance Super A Pharmacy Patient_8 02/19/2023 02/19/2023 hydromorphone 2 mg tablet 18 3 Stone, Sarah X CNM Insurance Super A Pharmacy	Patient_5	04/08/2023	04/02/2023	tramadol hcl 50 mg tablet	60	15	Snow, John MD	Insurance	Super A Pharmacy
Patient_8 02/19/2023 02/19/2023 hydromorphone 2 mg tablet 18 3 Stone, Sarah X CNM Insurance Super A Pharmacy	Patient_6	04/05/2023	04/03/2023	clonazepam 1 mg tablet	60	30	Snow, John MD	Insurance	Super A Pharmacy
	Patient_7	03/08/2023	03/05/2023	clonazepam 1 mg tablet	60	30	Snow, John MD	Insurance	Super A Pharmacy
Patient_9	Patient_8	02/19/2023	02/19/2023	hydromorphone 2 mg tablet	18	3	Stone, Sarah X CNM	Insurance	Super A Pharmacy
	Patient_9	01/24/2023	01/19/2023	clonazepam 1 mg tablet	60	30	Snow, John MD	Insurance	Super A Pharmacy
Patient_10 01/02/2023 00/29/2023 clonazepam 1 mg tablet 60 30 Snow, John MD Insurance Super A Pharmacy	Patient_10	01/02/2023	00/29/2023	clonazepam 1 mg tablet	60	30	Snow, John MD	Insurance	Super A Pharmacy

For questions regarding the content of a PMP report, contact the Bureau of Narcotic Enforcement at narcotic@health.ny.gov or call 1-866-811-7957. Include the reference number provided for you in the search results.

EXPORT AS PDF

Hixny⁻

1 You are accessing a limited view of Hixny. To view all available information, have the patient sign a Hixny consent form.

KIM FAKEPA



17 Street Road South Glens Falls, NY 12803

12/27/1977 45 Years Female

NYS Prescription Monitoring Program



NYS PMP

Prescription Monitoring Program Registry ×

LAUNCH

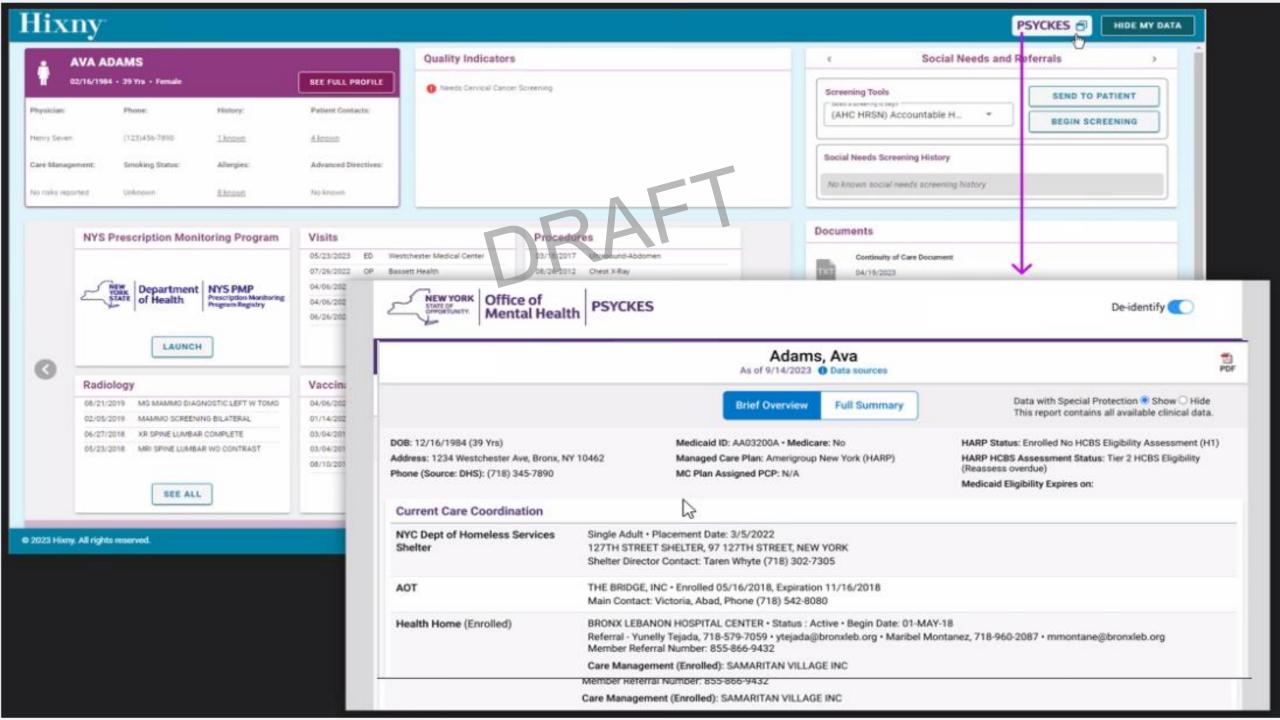
Upcoming: PSYCKES integration

PSYCKES Integration

 Hixny and PSYCKES are partnering to create a 'one-click' access feature, which will allow users who are logged in the Hixny platform access to a client's PSYCKES clinical summary

■ The goal will be to have users access PSYCKES Clinical Summaries for any Hixny consented patients

 Will provide easy access to compare PSYCKES rich clinical data (from over 10 different data sources) with Hixny without requiring separate login



Thank you!

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Healthix Focus360° CHCANYS Presentation



Healthix is part of the Statewide Health Information Network of New York (SHIN-NY)





About Healthix

Healthix is the Largest Public Health Information Exchange (HIE) in the Nation

More Than 20,000,000 Patients

Healthix uses sophisticated software to reconcile over 100 million provider Medical Record Numbers (MRNs) into composite profiles of more than 20,000,000 patients who've had encounters in past 24 months.

Healthix NYC and Long Island



Over 28,000 participating customers with more than 22,000 contributing data.

- Hospitals
- OREs
- Physicians

- CBOs/BHOs
- Health Plans
- IPA, ACO, PPS
- Other



Healthix Exchanging Data to Support:

CLINICAL CARE

- Individual patient care
- Emergency care
- Chronic disease management
- · Care coordination

POPULATION HEALTH

- Pay for performance
- Quality measures
- Disease management
- Social Determinants of Health

PUBLIC HEALTH

- Clinical care in Public Health (HIV, homeless, BH and DD)
- Public health investigations
- Disaster response, bio-surveillance

RESEARCH

- Cohort Identification
- Retrospective analyses
- · Prospective studies
- Clinical trial enrollment
- · Research validation

CONSUMER ENGAGEMENT

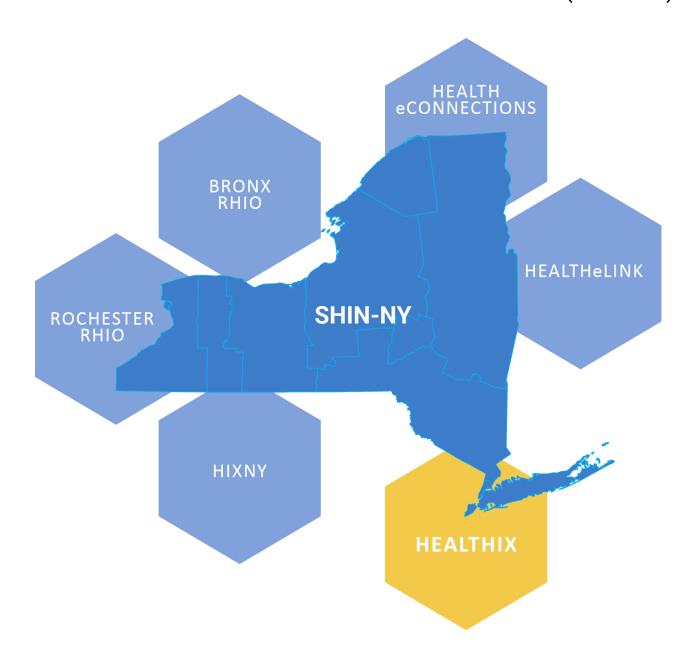
- Life Insurance health assessment
- Consumer Access to their data



Healthix is one of six HIEs that make up the SHIN-NY

When a user queries data, Healthix automatically provides data from Healthix and statewide providers through the SHIN-NY.

Statewide Health Information Network of New York (SHIN-NY)



Healthix Focus360°

A toolkit developed to support our providers with value-based care efforts.

Healthix Focus360° Empowers Federally Qualified Health Centers (FQHCs) with Value-Based Care Toolkit

Pilot Market Segment: FQHCs

The Healthix Board identified a need to develop web-based solutions or tools to help providers with value-based care. Healthix interviewed 20 organizations to identify a core set of reports that would address FQHCs highest priorities.

Why Focus 360°?

Focus 360° uses the full clinical history (360°), but pinpoints areas of greatest importance (Focus).

Highlights

- Identifies unknown events that need follow-up.
- Prevents unnecessary follow-up when care was received elsewhere.
- Helps improve quality measures key to value-based care contracts.

Healthix Focus360°

This toolkit aims to answer the question, "What is happening with my patients beyond my organization?"

These reports leverage a 360° view of patients to provide insights such as identifying those in need of follow-up after a mental health crisis, for individuals with uncontrolled diabetes, or those who have undergone cancer screenings without requiring further follow-up.

Healthix Focus360° Overview

The Healthix Focus360° Dashboard features a facility summary of patient data and six segments by which to create in-depth reports. The dashboard is user friendly, fast and provides robust population health and patient data.

The dashboard specifically identifies quality measures met outside of the user's organization, patient populations at greatest risk and real-time support for prioritizing follow-up.

Initial Release 1.0 will include:

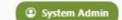
Reports

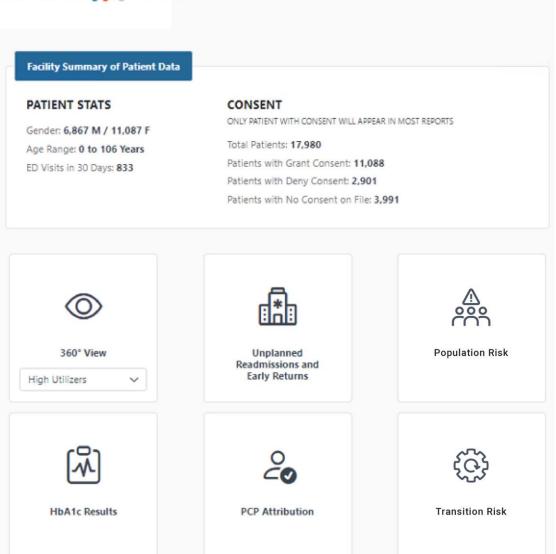
- 360° View
- HbA1c Results
- Unplanned Readmissions and Early Returns
- PCP Attribution

Dashboard Analytics

- Population Risk
- Transition Risk









Healthix Focus360° Features

360° View

Care Outside My Institution

- All Patients
- High Utilizers
- Referral Reconciliation
- STI Encounters
- · Childhood Disability Screening
- Follow-up After Hospitalization

Population Risk

- Asthma Exacerbation
- Suicide Attempt
- COPD
- Type 2 Diabetes
- Future Cost
- IP Admissions
- ED Visits
- Mortality

Transition Risk

- IP Readmissions in 30 Days
- ED Re-visits in 30 Days

Release 1.1: Quality Measures

Delivers data for specific HEDIS quality metrics to aid in identifying and closing gaps in care.

Quality Measures

Encounter-Based

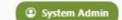
- · Adult and Child Well Visits
- Follow-Up After Hospitalization for Mental Illness and Substance Abuse
- Transition of Care
- · Prenatal and Postpartum Care

Quality Measures

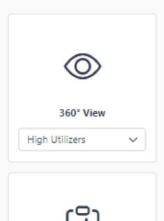
Patient-Based

- · Controlling Blood Pressure
- · Breast Cancer Screening
- Cervical Cancer Screening
- Colorectal Cancer Screening
- Comprehensive Diabetes Care

















Population Risk



Transition Risk



Demo



Kathryn Miller, MS
Chief Operating Officer



Bronx RHIO Overview

CHCANYS INTEROPERABILITY WORKSHOP 2023

Who We Are

A non-profit regional health information exchange organization established in 2005

Founded and lead by a consortium of healthcare institutions and providers

Established the Bronx
Regional Informatics
Center (BRIC) in 2012 to
provide analytic/population
health services

Expertise in clinical informatics, data quality, data aggregation & analysis, data visualization, intervention support, and reporting

Certified by NYS DOH as a Health Information Exchange/Qualified Entity

HITRUST Certified

Mission and Vision

Mission:

To build a secure, interoperable health information exchange (HIE) that makes it possible for patients medical records to follow them wherever they present for healthcare services.

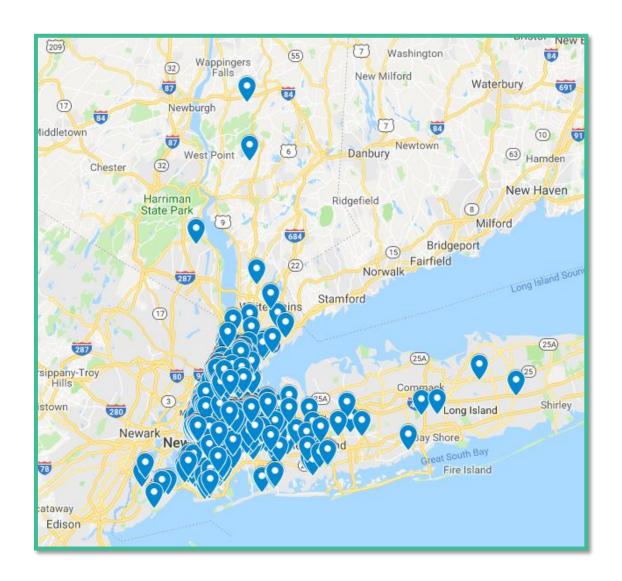
Vision:

To create a HIE that will transform healthcare delivery to a patient-centered, rational, cost-effective system.



Bronx RHIO Geographic Coverage

900+ healthcare organizations across New York City, Long Island, and the Hudson Valley.



Membership & Data Providers

Hospitals

BronxCare Health System

Montefiore Medical Center

St. Barnabas Hospital

James J. Peters VA Medical Center

For the most current list of participating organizations please visit: www.BronxRHIO.org

Community Health Centers

Acacia Network

Bronx Community Health Network

Essen Health Care

Institute for Family Health

MedAlliance

MLK Health Center

Morris Heights Health Center

Union Community Health Center

Urban Health Plan

Other

Affinity Health Plan

Argus

Arms Acres

Hebrew Home (RiverSpring)

Housing Works

MJHS

Rising Ground

VNSNY

BronxWorks

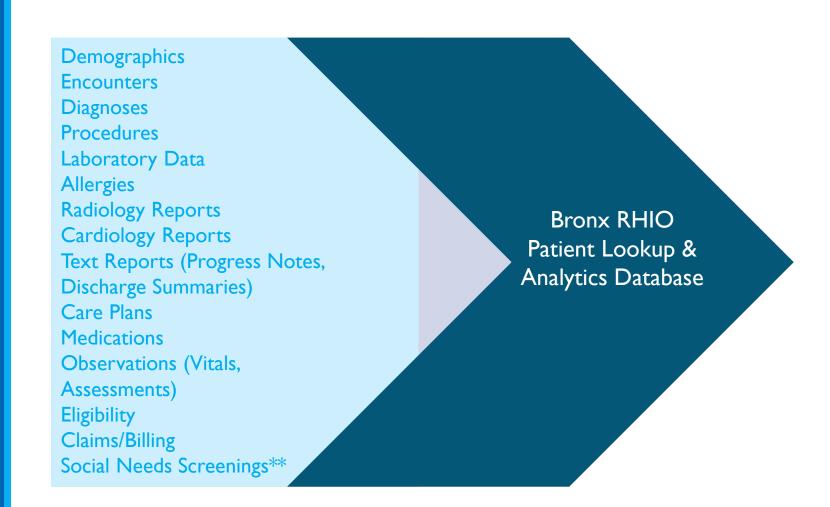


Available Data

Data in the Bronx RHIO is constantly growing, expanding and improving.*

Data flows in real time to the VHR and analytics.

*Master Patient Index= Over 9 million



What We Do

- Integrate data from different systems into a standardized, secure, interoperable clinical health information exchange.
- Allow authorized healthcare providers to access critical patient info by managing consent, authentication, and access.
- Help members manage and report on populations through the Bronx Regional Informatics Center (BRIC).
- Send alerts to providers and deliver key reports on behalf of members.
- Ensure member compliance with privacy, security, training, auditing, and use. Assist members in data quality management.
- Enable larger interoperability by serving as on-ramp to SHIN-NY (Network of all NY State HIE's).



Bronx RHIO Services

RHIO-Wide Data Integration & Management

User Access/Consent Management/Compliance

Virtual Health Record (VHR) Access

Registration Alerts via Subscriptions

Referral Routing

Data Availability Flags

Care Team Tracking

Direct Secure Messaging

Data Quality Management Assistance

SHIN-NY Patient Lookup & Alerts

Population Health Analysis & Reporting

Registry Creation and Management

Advanced Analytics

Custom/Ad hoc Reporting

Natural Language Processing

Clinical and Incarceration Alerts

Claims Data Integration – in process

Predictive Modeling – coming soon



HIE Organizations in NY State

Statewide Services:

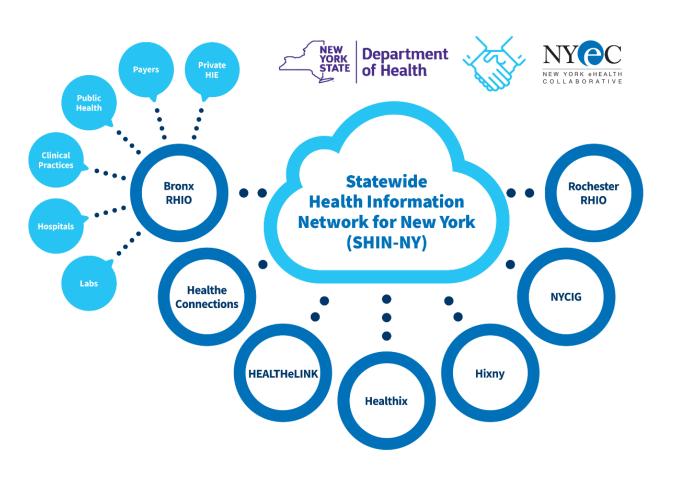
Cross-QE Alerting

Statewide Patient Record Lookup

Coming in 2024:

Health Related Social Needs Screening data from all QEs

SHIN-NY The Network of Networks





Bronx RHIO Answers ??

CHCANYS PROVIDED QUESTIONS FROM HEALTH CENTERS:

THESE ARE OUR ANSWERS!

Bronx RHIO Membership and Consent

Contracting

- Bronx RHIO contracts with Independent Physician Associations (IPAs) to be members and shares data under various types of agreements, for example:
 - o IPA has QSOA with Practice **AND** Practice has RHIO Consent of 'Yes' → RHIO will send data to the IPA.
 - oRHIO can send ED/IP admission/discharge alerts to the IPA without consent based on the QSOA relationship with the practice.

Consent and Data Shared

- Consent applies to the entire patient record.
- Re-disclosure follows HIPAA rules, not QE rules.



Utilizing the RHIO for Quality

Closing Care Gaps with Plans

- We provide data to many payers for their use in calculating quality measures. Depending on the payer, they are getting monthly files of both DAV certified data and non-DAV certified data.
 - ONote: We are allowed to provide that data to them without patient consent at the Plan.



Navigating Challenges

Data Exchange

- EHR Ingested Data v. RHIO Portal Data
 - ONot all EHRs can ingest the same data.
 - OData that cannot be ingested, like discharge summaries, can be provided as reports, if requested.
 - May also be able to parse out certain data from discharge summaries, such as medications prescribed to be ingested.
 - •We are happy to engage with any EHR vendor when there are problems.
 - Athena and eCW are two EHRs that do not ingest the patient information and clinical details.



Navigating Challenges

continued

Staff Utilization and Portal Navigation

- Bronx RHIO's portal is searchable for any term, so if you are looking for one or two things, a quick search can be done that way.
- We recognize that portal searches can be inefficient ways to get required data in terms of staff time, we have some solutions for that:
 - OBronx RHIO can provide reports on groups of patients with specific data you need, and/or
 - FaceSheets with specific data on an individual patient that a particular program is looking for; they can be triggered by a registration event OR retrieved via the portal.
 - These can be ingested as data into the EHR if the EHR has the capability or are provided in PDF when it cannot be ingested.



Kathryn Miller, Chief Operating Officer

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Continue the Conversation!

- Join the CHCANYS Hub
 - Interoperability 101 Course

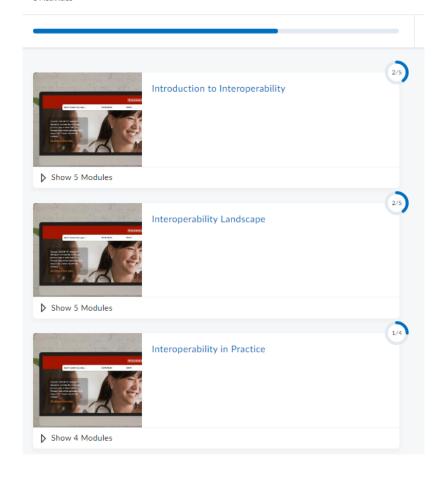
Healthcare Interoperability

This Healthcare Interoperability Learning Pathway includes 3 courses and is designed for technology and EHR staff that are interested in learning the basics about interoperability in health care.

View Here

Learning Path: Healthcare Interoperability

3 Activitie



Thank you for joining us today. Please share your feedback using the survey link in the chat, the QR code below, or the link in the follow up email!





