

# Using Granular Race, Ethnicity, and Language (REaL) Data in DRVS to Advance Health Equity

**REaL Data in Group Admin** 

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**OVERVIEW** 

Q&A

#### **APPLYING GROUPS**

**USE CASES** 

Review purpose behind REaL groupings Answer anticipated questions related to REaL groupings

Demonstrate how to apply REaL groupings throughout DRVS Identify use cases for analyzing data using REaL groups to advance health equity



## **CLINICAL TRANSFORMATION TEAM**





**LUANN KIMKER** Sr. Vice President, **Clinical Innovation** 

**AMELIA FOX Clinical Improvement** Specialist





## **Azara Healthcare**

#### **Our History**

- Large investment in a formal partnership with Mass League (MA PCA)
- Specialty in large scale data reporting & analytics for safety net providers

#### **Customers and Patients**

- Data on 25 million+ patients
- Over 500 FQHCs live

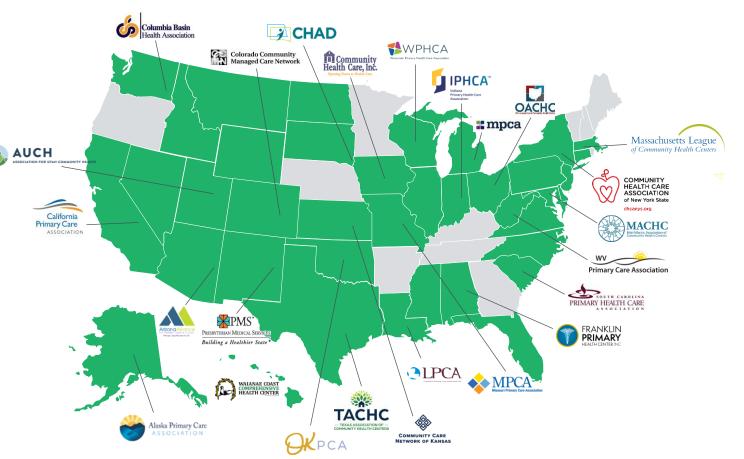
#### **Key Relationships**

- 19 PCAs
- 23 Networks
- 40 States

#### **Focus on Safety Net Populations**

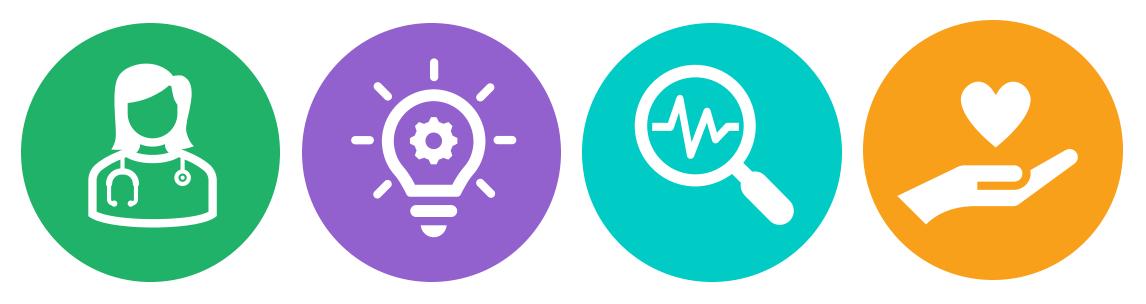
 Set up specifically to deliver DRVS to the Safety Net marketplace using a Software as a Service (SaaS) model







## **Data on a Mission**



Make your data work for you Create efficiencies Implement data-driven decisions at all levels of organization

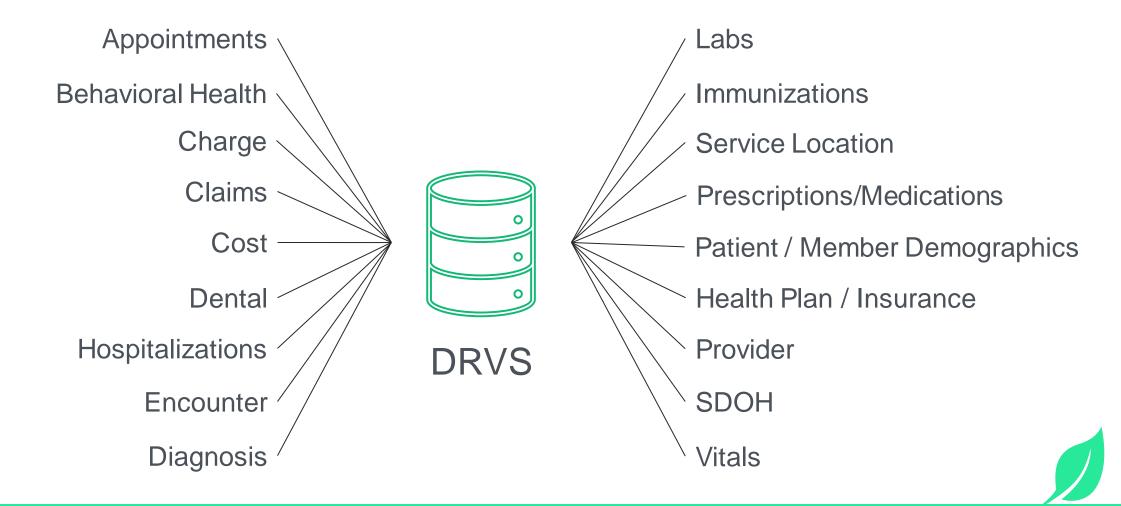
Provide high-quality, evidence-based patient care





## **Data Available in Azara DRVS**

Azara DRVS collects a wide range of patient data from multiple sources including Electronic Health Records, Payer Claims, and Health Information Exchange





## **REaL Data: Purpose & Vision**



Refers to Race, Ethnicity, and Language Data

Expanded functionality to offer more granular perspective on health outcomes by specific racial, ethnic, and linguistic factors.

REaL Groups will help the CHCANYS network and its practices better identify, understand, and address health inequities.



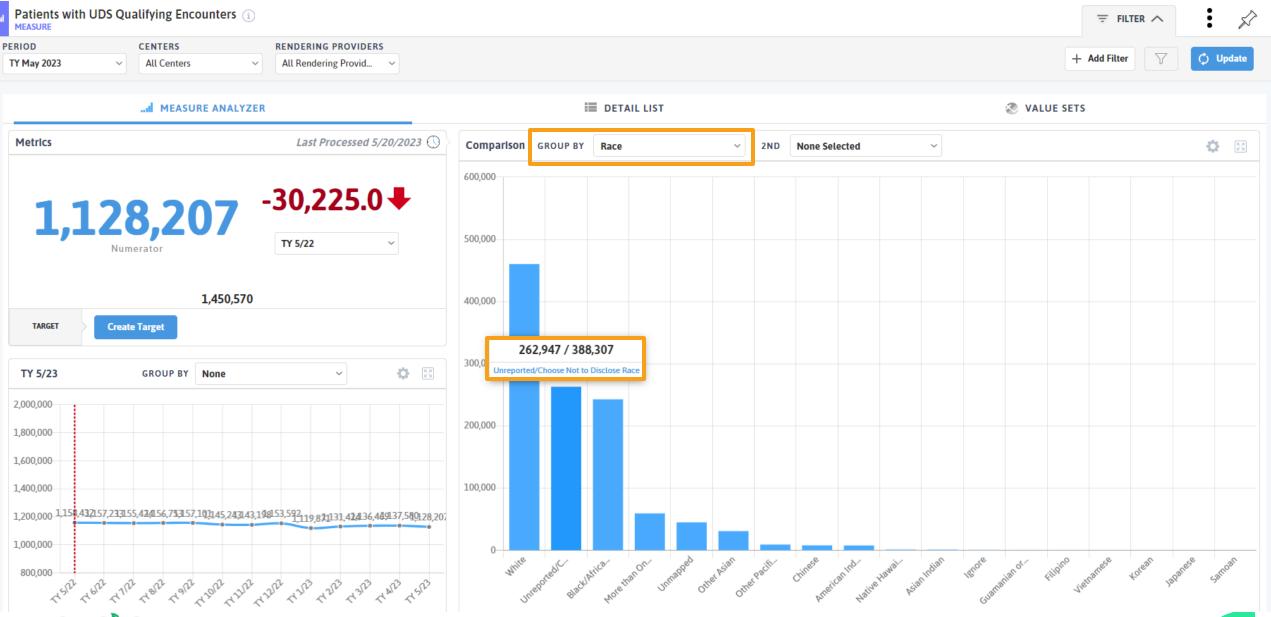




What percentage of your patient population fall into the "Unreported/Choose Not to Disclose" Race category?











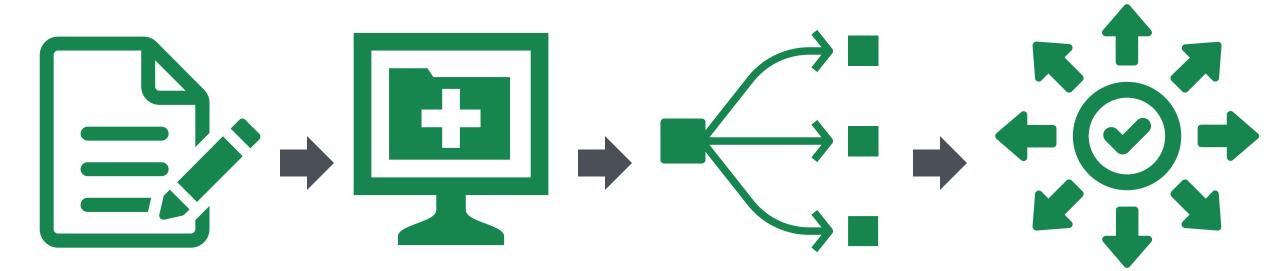


## What barriers currently exist to collecting more accurate race, ethnicity, and language data?



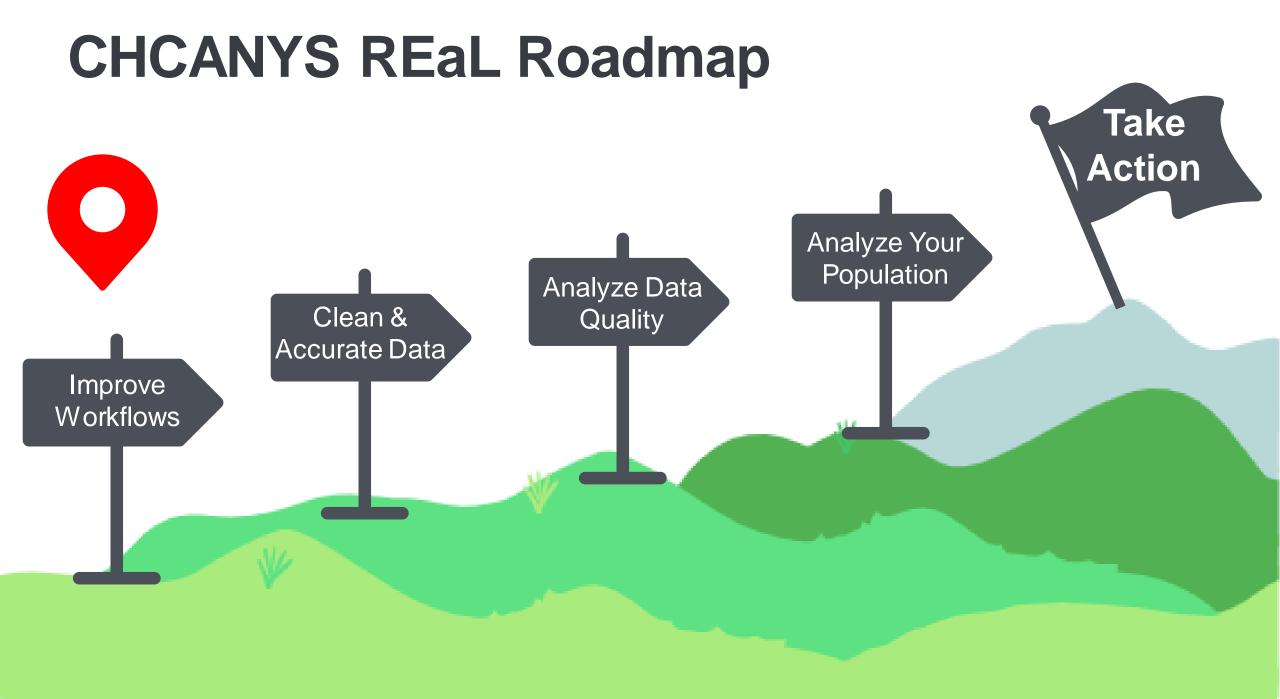


## Race, Ethnicity and Language Groups









## **UDS Race & Ethnicity Updates**

"Given more than 62% of patients who receive care services at HRSA supported health centers are R/E minorities, the ability to obtain more granular insights on subpopulations, will support health centers in providing more patient-centered and equitable care, as well as support BPHC and its Technical Assistance (TA) partner's efforts to advance health equity" – HRSA

\*Be sure to review your Race and Ethnicity Mappings in CPCI\*





## **Check Your UDS Race & Ethnicity Mappings**

Are there any mappings that need to be redistributed into the new Race & Ethnicity categories?

y Mapped DR Values		EHR Mapping Details (i)		Aslan Indian 16
		MAPPED DRVS VALUE	COUNT	SOURCE EHR TE
ED DRVS VALUE	DISTINCT COUNT 🖓 💦	Black/African American	957	Black or African Ar
ed	0	Unreported/Choose Not to Dis	823	NULL
an	0	White	395	White
	0	Unreported/Choose Not to Dis	190	Declined to specif
an or Chamorro	0	Other Asian	87	Asian
	0	Unreported/Choose Not to Dis	46	Other Race
	0	More than One Race	26	More than one rad
	0	Native Hawaiian	25	Native Hawaiian d
ific Islander	0	American Indian/Alaska Native	6	American Indian d



## **Evolution of REaL Data | Race**

#### UDS 2022

American Indian/Alaska Native Asian Black/African American More than One Race Native Hawaiian Pacific Islander Unreported/Refused to Report Race White

#### UDS 2023

American Indian/Alaska Native Asian Indian Black/African American Chinese Filipino Guamanian or Chamorro Japanese Korean More than One Race Native Hawaiian **Other Asian Other Pacific Islander** Samoan **Unreported/Chose Not to Disclose** Race Vietnamese White

#### **CHCANYS** Race Groupings

Alaska Native American Indian American Indian and Alaska Native American Indian/Alaska Native Argentinean Asian Asian Indian Black or African American Black/African American Bolivian Chilean Chinese Colombian Costa Rican Cuban Dominican Ecuadorian Filipino Guamanian or Chamorro Guatemalan Honduran Japanese Korean Mexican More than One Race Native Hawaiian Native Hawaiian and Other Pacific Islander Nicaraguan Not Spanish/Hispanic/Latino Other Asian Other Central American And 16 others...

## **Evolution of REaL Data | Ethnicity**

Mexican, Mexican American, Chicano/aOriginNon-Hispanic/LatinoAntigua and BarbudaNot Hispanic, Latino/a, or Spanish OriginAppalachianPuerto RicanArabUnreported/Choose Not to DiscloseArabicEthnicityArgentineanArmenian	UDS 2022	UDS 2023	CHCANYS Ethnicity Groupings
Asian Indian Asian Indian Assyrian Australian Austrian Bahamian Bangladeshi Barbadian Basque And 219 others	Non-Hispanic/Latino	Origin Cuban <b>Hispanic/Latino</b> Mexican, Mexican American, Chicano/a <b>Non-Hispanic/Latino</b> Not Hispanic, Latino/a, or Spanish Origin Puerto Rican <b>Unreported/Choose Not to Disclose</b>	Alaska Native Anglo Another Hispanic, Latino/a, or Spanish Origin Antigua and Barbuda Appalachian Arab Arabic Argentinean Armenian Asian Asian Indian Asian Indian Assyrian Australian Australian Bahamian Bangladeshi Barbadian Basque

## **Evolution of REaL Data | Language**

#### Current **CHCANYS** Language Groupings Abkhaz English Afar Afrikaans Akan/Twi Akan Albanian Albanian Aleut Languages Aleut American Sign Language American Sign Language Amharic Amharic Arabic Arabic Armenian Armenian Assyrian Neo-Aramaic Athabaskan Azerbaijan Bengali Bahasa Bosnian Bambara **Braile** Bangla Bulgarian Bashkir Burmese **Belarusian** Cantonese Bengali Cebuano Bhutanese Chaldean Neo-Aramaic Bosnian Chamorro Braille Cherokee And 116 more... And many more...

# **Opportunities for REaL Groupings**

Each health center is serving a unique community and population. With these granular REaL groupings, you have the power to:



Sort your REaL values under the groupings defined by CHCANYS and evaluate your data using a more granular lens.



Stratify data by REaL groupings to compare health outcomes & better identify health disparities.



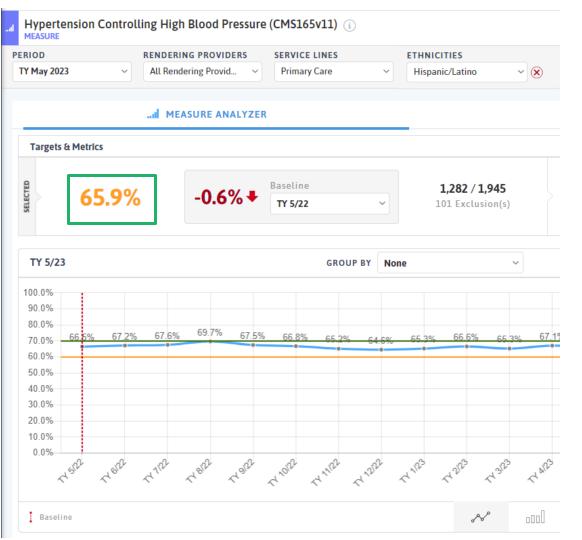
Apply REaL groupings to SDOH registries and dashboards to investigate upstream barriers to improved health outcomes.





## **Utility of REaL Groups**

#### **Hispanic/Latino**



#### **Puerto Rican**

ERIOD	REND	ERING PROVIDERS	SERVICE LINES	ET	HNICITY GROUPS		
TY May 2023	~ All R	endering Provid 🗸	Primary Care	~ A	C - Puerto Rican	~ 🙁	
	al (	MEASURE ANALYZE	R				III DETAIL LIST
Targets & Metric		MEASURE ANALYZE	R		3/8		E DETAIL LIST

#### Dominican

RIOD	REND	ERING PROVIDERS	SERVICE LINES	ETI	HNICITY GROUPS		
( May 2023	~ All R	endering Provid	Primary Care	~ A	C - Dominican 🗸 🗸	$\otimes$	
	al (	1EASURE ANALYZ	ER				i DETAIL LIST
Targets & Metr	lcs						42
6			Baseline		83 / 125		

# REaL Groupings Q&A



## How were these groups created?

### **Answer:**

CHCANYS identified REaL groups by reviewing NYS census data and selecting the groups that are meaningful to the state.

CHCANYS then looked at the raw values across the network and sorted the pilot health center's values into the appropriate REaL category.

Non-pilot health center values will be mapped in the near future.





## How do I use these groups?

## **Answer:**

Health centers can select the REaL groupings from a filter. Filters can be found on all patient-based measures & functionality in DRVS (including Dashboards, Registries, and Scorecards)

Search	Q Search	Q	Q
<ul> <li>Patient Risk</li> <li>Payer Groups</li> <li>Plans</li> <li>Poverty Level</li> <li>Public Housing</li> <li>Race Groups</li> </ul>	<ul> <li>Ethnicity Groups</li> <li>Gender Identities</li> <li>Homeless Situation</li> <li>Language Groups</li> <li>Languages</li> </ul>	on Past Yr + ASCVD Risk Scor	res 1
<ul> <li>Races of oups</li> <li>Races</li> <li>Races and Ethnicities</li> <li>Rendering Locations</li> <li>SDOH</li> <li>SDOH Counts</li> <li>Sexes at Birth</li> </ul>	<ul> <li>+ Line of Business</li> <li>+ Migrant Worker S</li> <li>+ Patient Diagnoses</li> <li>+ Patient Risk</li> <li>+ Payer Groups</li> <li>+ Plans</li> <li>+ Poverty Level</li> </ul>	s + Ethnicity Groups + Gender Identities + Homeless Situati + Language Group	s ion Past Yr
<ul> <li>+ Sexual Orientations</li> <li>+ UDS Financial Classes</li> </ul>	Poverty Level     Public Housing	+ Languages + Line of Business	Stature V



## Can I start using REaL groups now?

### **Answer:**

CHCANYS and Azara are currently piloting the onboarding process of REaL data for three health centers.

The goal of the pilot is to:

- Identify roadblocks
- Iterate on the approach so that it is seamless for the remaining practices.

Following the pilot, Azara and CHCANYS will collaborate to onboard the remaining centers onto CPCI.



# What if I want to create another REaL group or add raw values to an existing group?

## **Answer:**

All REaL groups for CHCANYS will be created at the all-center level.

- Practices cannot map values to the all-center groups themselves.
- If you're interested in creating a new REaL group, reach out to CHCANYS to determine if an all-center group should be created.
- For pilot sites, if you have questions or concerns about your mappings, reach out to CHCANYS to determine next steps.
- The best process for adjusting mappings going forward for all centers will be evaluated as a part of this pilot and shared in the future.





## Why are there raw values in my group admin that are not mapped / How can I figure out which REaL values *aren't* mapped?

## **Answer:**

We could not map "bad data" (weird entries, incorrectly spelled values, etc.) or values that didn't clearly align with one of the CHCANYS allcenter REaL groups.

Health centers should review their unmapped data and either,

- 1) correct the "bad data" in their EHRs or
- 2) 2) determine whether unmapped values should be mapped to an existing all-center grouping.

## **Reviewing Unmapped Values**

VALUES 66 GROUPS 0 All Ungrouped Last Year Search Values... Q Grouped PERIOD TYPE All Time VALUE **GROUPS**  $\nabla$ Q Search... NULL 338 (Select All) ARAB 253 (Blanks) Hispanic 66 AC - American Indian Filter "Groups" to blanks to Asian Indian 9 AC - American Indian and Alaska Nat identify raw EHR values Spanish American Indian 8 AC - Asian that have not been 8 Syrian ...... mapped to an all-center burmese 6 **REaL grouping** Indian Township 2 Mexican American Indian 2 1 Acoma 1 BANGLADESH 1 to 11 of 42

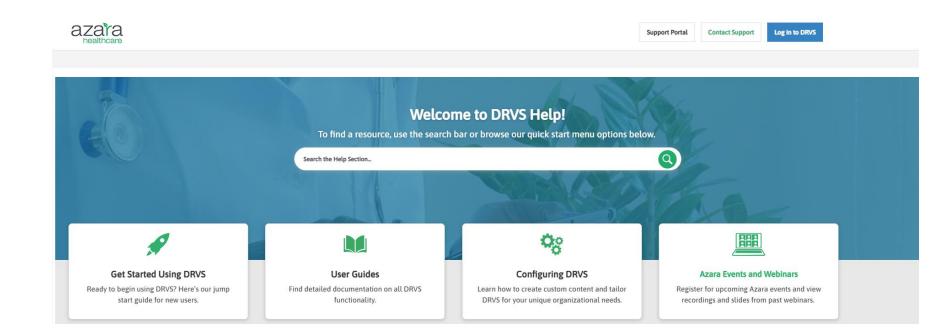


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# Where can I find the comprehensive list of the all-center REaL Groups available?



DRVS Help Section! More information on where to find this **coming soon**.





# Applying REaL Filters



Group Admin 🔅 VALUE CA	TEGORY Race ~	"Language" from the Value Category	+ Create Group
	VALUES 25		GROUPS 0
Search Values	٩	All Grouped Ungrouped	PERIOD TYPE All Time Last Year
VALUE		GROUPS	COUNT TY
Other Race NULL dominican Black or African American Patient Declined BLACK White	The raw "Race" values being pulled from your EHR	AC - Other Race AC - Other Race AC - Dominican AC - Black or African American AC - Unreported/Chose Not to Disclose Race AC - Black or African American AC - White	2,4 The # of patient examples this raw value is associated with 5 4
Asian American Indian or Alaska Native Other Pacific Islander		AC - Asian AC - American Indian and Alaska Native AC - Other Pacific Islander	
Native Hawaiian or Other Pacific Island Asian Indian African American	ler	AC - Native Hawaiian and Other Pacific Islander AC - Asian Indian AC - Black or African American	
african EGYPTIAN			
Italian		AC - White	

## **Apply to Measures**

Screening for Depre	ession and Follow-Up Plan (CMS 2	<b>v12)</b> (i)		
PERIOD TY May 2023 v		GROUPS Dominican V 🗙		+ Add Filter 🖓 Update
.al M	EASURE ANALYZER	III DETA	IL LIST	VALUE SETS
Targets & Metrics				Last Processed 5/20/2023 🕔 🗸 🗸
75.7%	11.5%  Baseline TY 5/22	<b>924 / 1,221</b> 50 Exclusion(s)	Create Ta	Trget     77% Center Average       52% Network Average       96% Best Center
TY 5/23	GROUP BY None	<ul> <li>۲</li> <li>۲</li></ul>	Comparison GROUP BY Center	۲ (۲۵) ۲ (۲۵)
100.0%			2ND None Selected	~
90.0% 80.0%	64.2% 65.2% 65.7% 68.0% 68.5% 71.8	% 74.4% 74.5% 74.7% 75.4% 75.7%	100.0%	
60.0%	04,2 % 03,2 % 03,1 %		80.0%	
50.0%			60.0%	
40.0%			50.0%	
30.0%			40.0%	
20.0%			20.0%	
10.0%			10.0%	
0.0%	1/22 48/22 49/22 412022 412/22 7422/22	4103 4203 4303 4MB 4503	0.0%	

## **Apply to Registries**

4/7/2023

69

1481000119100

E Diabetes	i						= FILTER ^	:
VISIT DATE RA	ANGE RENDERING P	ROVIDERS	ETHNICITY GRO	UPS				
06/01/2023-0	6/30/2023 🗎 All Rendering	Provid 🗸	AC - Puerto Rica	an 🗸 🗙			+ Add Filter	🗘 Update
			_					
	1	REGISTRY					VALUE SETS	
Search F	Patients	(	٩				Reset Columns SAVED COLUM	NS []]]
INSURANC	E		DIABETES DX		DM MED			A1C
FINA CLASS	PRIMARY PAYER	AGE	DATE	CODE	START DATE	STOP DATE	NAME	DATE
Medicare	HEALTHFIRST (MEDICARE R	46	11/10/2022	44054006	3/24/2023		metformin ER 1,000 mg 24 hr tablet, extended release	3/17/2023



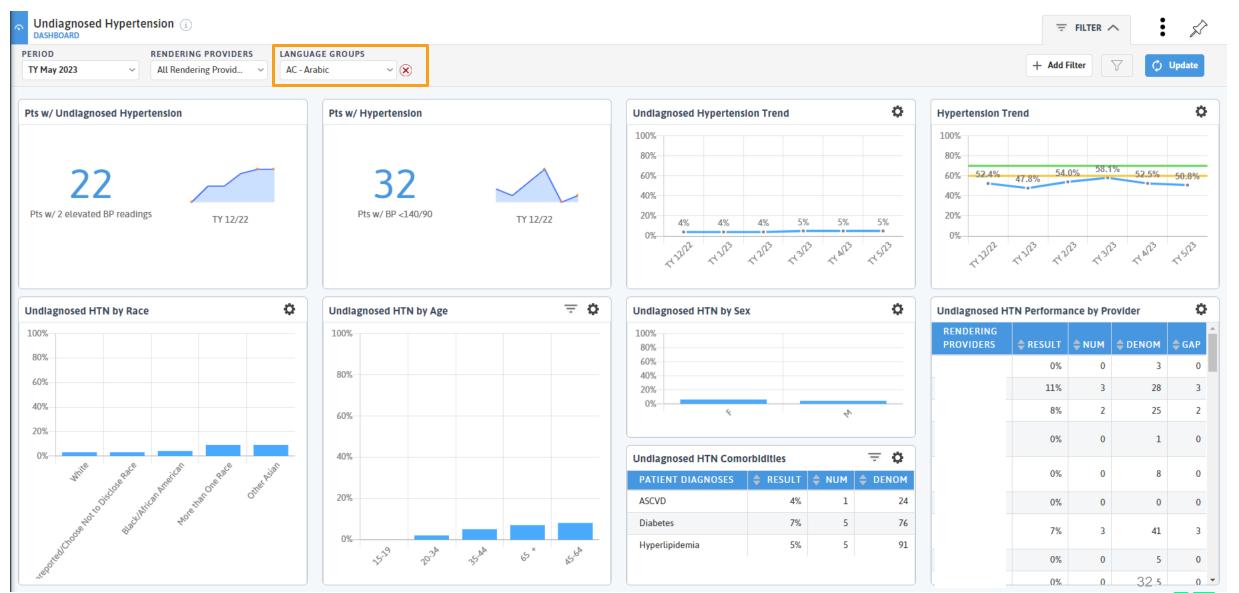
WELLCARE HEALTHPLANS ( ...

Medicare



3/9/2023

## **Apply to Dashboards**









## **Filters**

REaL filters will only display groups that have raw values mapped.

For a complete list of all the all-center REaL groups available, centers will be able to reference a document in our Help section (coming soon).

THNICITY GROUPS	
All Ethnicity Groups	E.g. Dilet eite enky hae 24 groupe in the
Search Q	E.g., Pilot site only has 24 groups in the Ethnicity groups dropdown. Other
Clear Filters	available ethnicity groups do not
AC - Bolivian	have any raw values mapped to
AC - Central American	
AC - Chilean	them.
AC - Colombian	
AC - Cuban	
AC - Dominican	
AC - Ecuadorian	
AC - Guatemalan	
AC - Hispanic/Latino	
AC - Honduran	
AC - Latin American	
AC - Mexican	
AC - Mexican American	
AC - Mexicano	
AC - Nicaraguan	
AC - Not Hispanic, Latino/a, or Spanish Origin	
AC - Paraguayan	
AC Portugion	



## **Tips & Tricks #1**

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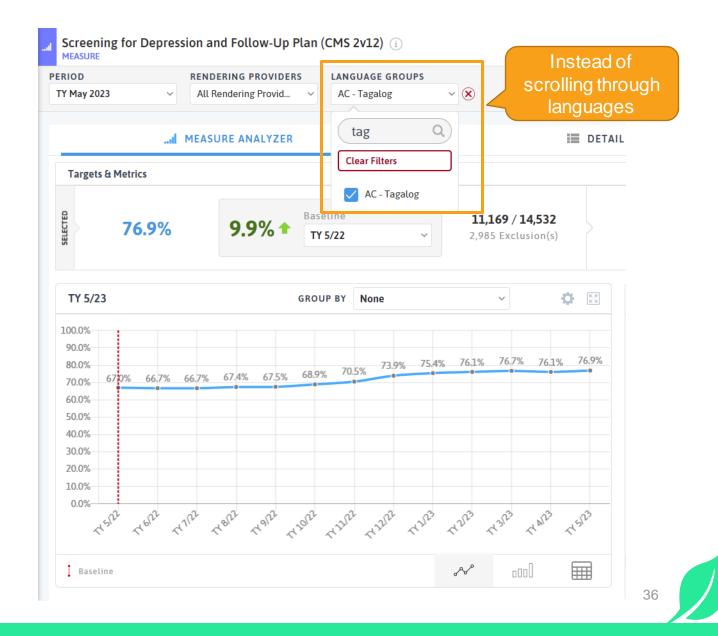
healthcare

Know which REaL groups contain values for your practice. This will help you navigate the filters more easily.

	VALUES 24			SROUPS 0	
	Search Values	٩	All G	rouped Ungrouped	PERIOD TYPE All Time Last Year
	VALUE		GROUPS		COUNT TY
	Hispanic or Latino/Spanish		AC - Hispanic/Latino		
	NULL				
	Not Hispanic or Latino		AC - Not Hispanic, Latino/a, or Spanisł	n Origin	
	Dominican		AC - Dominican		
	Patient Declined		AC - Unreported/Choose Not to Disclo	se Ethnicity	
	Latin American/Latin, Latino		AC - Latin American		
	Puerto Rican		AC - Puerto Rican		
	Mexican		AC - Mexican		
	Central American		AC - Central American		
	South American		AC - South American		
	Ecuadorian		AC - Ecuadorian		
	Honduran		AC - Honduran		
	Spaniard		AC - Spaniard		
	Venezuelan		AC - Venezuelan		
	Cuban		AC - Cuban		
	Colombian		AC - Colombian		
а					
2	1 to 16 of 24				<pre>&lt; Page 1 of 2</pre>

## Tips & Tricks #2

Leverage the new search functionality in filters to identify specific groups.





## Tips & Tricks #3

Select the meaningful groups from your dropdown as opposed to looking at data across all groups.





## **Unscrubbed Registry Data Elements**

When applying a REaL Grouping filter to a registry, consider adding a "Unscrubbed Race" or "Unscrubbed Ethnicity" registry data element to identify the raw EHR value associated with the patient.

E Depression Unscrubbed (i)						=	FILTER A	
VISIT DATE RANGE RENDERING	PROVIDERS PERIOD TENS	E ETHNICITY GROUPS						
05/22/2022-05/22/2023 🚞 All Renderin	ng Provid Vo Match	AC - Dominican V 😣				+ Add Filt	er V Opdate	
	REGISTR	Ŷ			VALUE SETS			
Search Patients	Reset Column							
DEMOGRAPHICS				_		INSURANCE		
RACE	RACE UNSCRUBBED	ETHNICITY	ETHNICITY UNSCRUBBED	LANGUAGE	LANGUAGE UNSCRUBBED	FINANCIAL CLASS	PRIMARY PAYER	
Black/African American	BLACK	Another Hispanic, Latino/a, or Spanish Origin	Dominican	Spanish	Spanish	Medicaid	HEALTHFIRST NY (MEDICAID HN	
Unreported/Choose Not to Disclose Race	Other Race	Another Hispanic, Latino/a, or Spanish Origin	Dominican	Spanish	Spanish	Medicaid	HEALTHFIRST NY (MEDICAID HN	
Unreported/Choose Not to Disclose Race	Other Race	Another Hispanic, Latino/a, or Spanish Origin	Dominican	Spanish	Spanish	Medicaid	HEALTHFIRST NY (MEDICAID HN	
Black/African American	BLACK	Another Hispanic, Latino/a, or Spanish Origin	Dominican	Spanish	Spanish	Medicaid	HEALTHFIRST NY (MEDICAID HN	
Unreported/Choose Not to Disclose Race	dominican	Another Hispanic, Latino/a, or Spanish Origin	Dominican	Spanish	Spanish	Medicare	HEALTHFIRST (MEDICARE REPL4	
Unreported/Choose Not to Disclose Race	Other Race	Another Hispanic, Latino/a, or Spanish Origin	Dominican	Spanish	Spanish	Medicare	HEALTHFIRST (MEDICARE REPL4	
Black/African American	BLACK	Another Hispanic, Latino/a, or Spanish Origin	Dominican	English	English	Medicaid	HEALTHFIRST NY (MEDICAID HM	
Black/African American	Black or African American	Another Hispanic, Latino/a, or Spanish Origin	Dominican	Spanish	Spanish	Medicare	HEALTHFIRST NY - ABSOLUTECA	
Unreported/Choose Not to Disclose Race	Other Race	Another Hispanic, Latino/a, or Spanish Origin	Hispanic or Latino/Spanish	Spanish Spanish		Private Insurance	FIDELIS CARE - ESSENTIAL PLAN	
White	White	Another Hispanic, Latino/a, or Spanish Origin	Dominican	Spanish	Spanish	Medicare	HEALTHFIRST (MEDICARE REPL4	
Black/African American	BLACK	Another Hispanic, Latino/a, or Spanish Origin	Dominican	Spanish	Spanish	Medicare	HEALTHFIRST (MEDICARE REPL4	
Black/African American	BLACK	Another Hispanic, Latino/a, or Spanish Origin	Dominican	Spanish	Spanish	Medicaid	HEALTHFIRST NY (MEDICAID HN	
Black/African American	BLACK	Another Hispanic, Latino/a, or Spanish Origin	Dominican	Spanish	Spanish	Medicaid	HEALTHFIRST NY (MEDICAID HN	
Black/African American	Black or African American	Another Hispanic, Latino/a, or Spanish Origin	Dominican	Spanish	Spanish	Medicaid	HEALTHFIRST NY (MEDICAID HN	
Black/African American	Black or African American	Another Hispanic, Latino/a, or Spanish Origin	Dominican	English	English	Medicaid	HEALTHFIRST NY (MEDICAID HN	
Unreported/Choose Not to Disclose Race	Other Race	Another Hispanic, Latino/a, or Spanish Origin	Dominican	Spanish	Spanish	Medicaid	FIDELIS CARE (MEDICAID HMO)	
4							۱.	

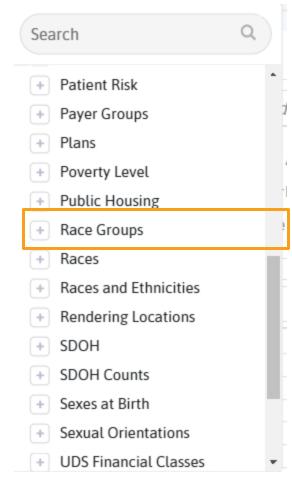
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# Identifying Disparities Using a REaL Lens



## **REAL Filters**

#### **Race Group Filter**



#### Ethnicity Group Filter

Sea	arch Q	
+	4Cut Flovidels	
+	ACE Score	
+	Age	-
+	ASCVD Risk Scores	
+	Care Managers	
+	Cohorts	
+	Enrollees	*
+	Ethnicities	
+	Ethnicity Groups	
+	Gender Identities	-
+	Homeless Situation Past Yr	
+	Language Groups	
+	Languages	
+	Line of Business	
<b>•</b>	Migrant Marker Ctatus	•

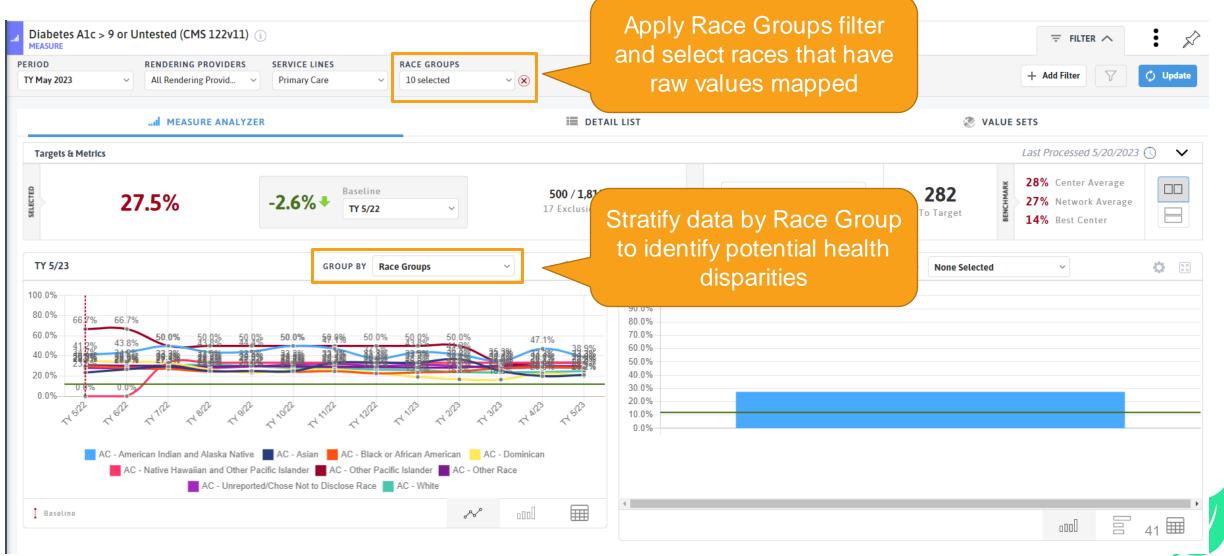
#### Language Group Filter

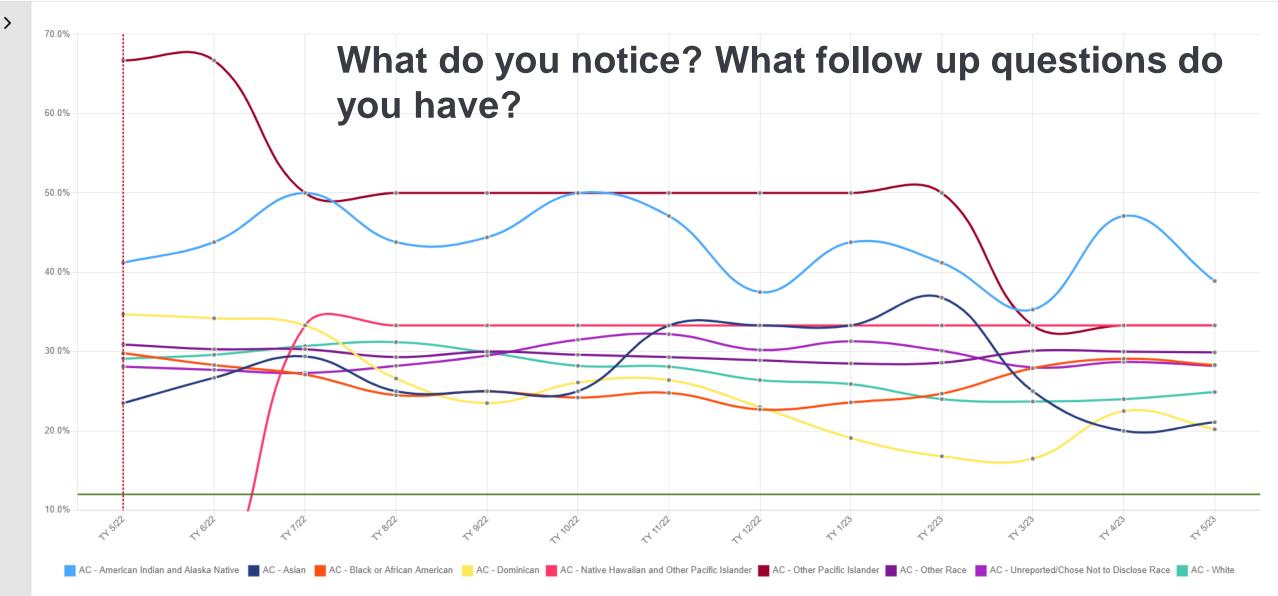
Search	Q
+ Ethnicities	
+ Ethnicity Groups	
+ Gender Identities	
+ Homeless Situation Past Yr	
+ Language Groups	
+ Languages	3
+ Line of Business	
+ Migrant Worker Status	
+ Patient Diagnoses	
+ Patient Risk	
+ Payer Groups	
+ Plans	
+ Poverty Level	
+ Public Housing	
	•



## **Use Case | Identifying Health Disparities**

#### Diabetes A1c > 9 or Untested





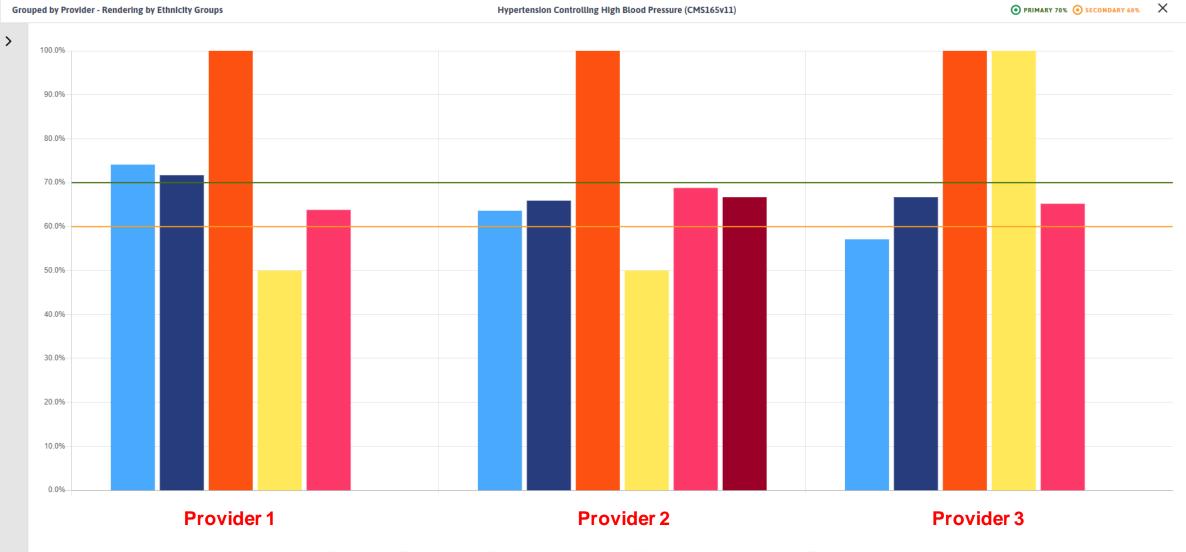


## **Always Be Mindful of Denominators!**

Comparison GROUP BY	Race Groups	~	2ND No	ne Selected	× ٩
RACE GROUPS	RESULT	CHANGE	NUM	DEN ↑	EXCL
AC - Other Race	30%	-1% 🔻	181	605	7
AC - Black or African Ameri	28%	- 1.5% 🔻	132	467	5
AC - White	25%	- 4.2% 🔻	113	454	3
AC - Unreported/Chose No	28%	+ 0.1% 🔺	40	142	:
AC - Dominican	20%	- 14.5% 🔻	21	104	:
AC - Asian	21%	- 2.4% 🔻	4	19	
AC - American Indian and	<b>39</b> %	- 2.3% 🔻	7	18	
AC - Native Hawaiian and	33%	+ 33.3% 🔺	1	3	
AC - Other Pacific Islander	33%	- 33.4% 🔻	1	3	(
1 to 9 of 9				Κ <	Page 1 of 1 > >
				000	



## Use Case | REaL Data by Care Team



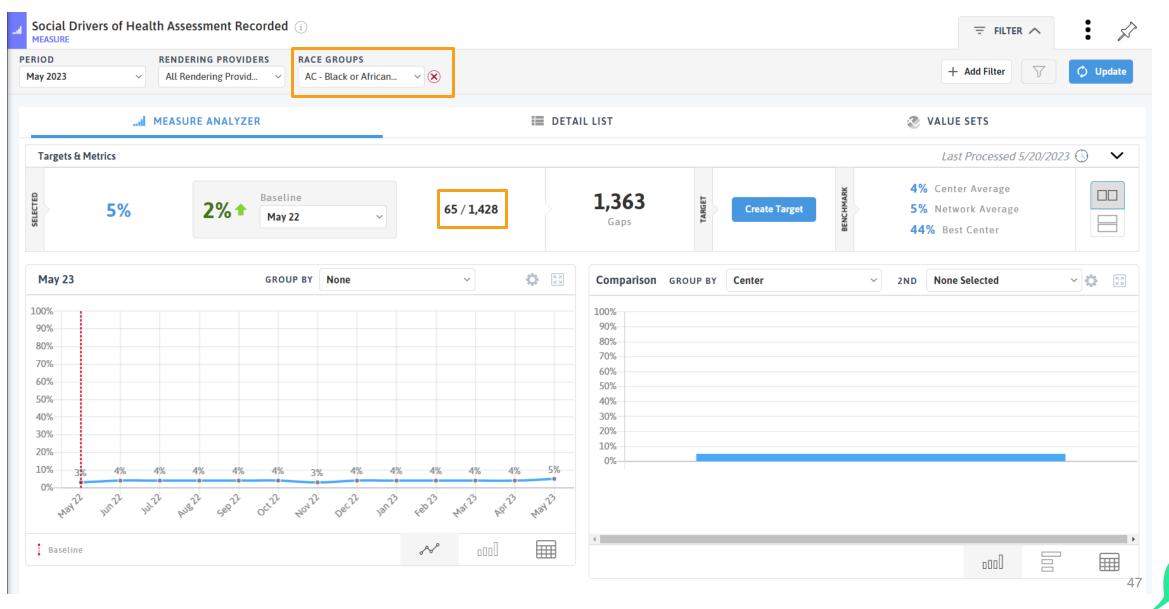
## **Use Case | Identifying Health Disparities**

PERIOD RENDERING PROVIDERS	BASELINE PERIOD	RACE	GROUPS									₹ FILTER ∧	\$
TY May 2023 ~ All Rendering Provid ~	TY December 2022	~ 12 se	lected	~ 🛞							+ /	Add Filter	🗘 Update
	<b>REPORT</b>								CAF	RE GAPS			
GROUPING Race Groups	TARGETS	Primary Sec	condary Not	Met				REPORT F	REPORT FORMAT CrossTab				
RACE GROUPS	CHILDHOOD IMMUNIZATION STATUS (CMS 117V11)	CHILD WEIGHT ASSESSMENT / COUNSELING FOR NUTRITION / PHYSICAL ACTIVITY (CMS 155V11)	BMI SCREENING AND FOLLOW- UP 18+ YEARS (CMS 69V11)	DEPRESSION REMISSION AT TWELVE MONTHS (CMS 159V11)	SCREENING FOR DEPRESSION AND FOLLOW-UP PLAN (CMS 2V12)	TOBACCO USE: SCREENING AND CESSATION (CMS 138V11)	COLORECTAL CANCER SCREENING (CMS 130V11)	CERVICAL CANCER SCREENING (CMS 124V11)	BREAST CANCER SCREENING AGES 50-74 (CMS 125V11)	HYPERTENSION CONTROLLING HIGH BLOOD PRESSURE (CMS165V11)	DIABETES A1C > 9 OR UNTESTED (CMS 122V11)	STATIN THERAPY FOR THE PREVENTION AND TREATMENT OF CARDIOVASCULAR DISEASE (CMS347V6)	IVD ASPIRIN USE (CMS 164V7)
AC - American Indian	0.0%	0.0%	75.0%	0.0%	87.5%	71.4%	0.0%	0.0%	<b>66.7</b> %	0.0%	100.0%	100.0%	0.0%
AC - American Indian and Alaska Native	0.0%	88.2%	88.2%	0.0%	79.3%	80.6%	27.8%	60.0%	37.5%	60.0%	44.4%	100.0%	100.0%
AC - Asian	52.3%	81.0%	73.2%	0.0%	82.0%	83.8%	49.7%	69.9%	71.8%	66.8%	21.6%	85.8%	96.3%
AC - Black or African American	25.2%	79.9%	77.3%	0.9%	79.9%	77.2%	41.4%	64.4%	62.8%	54.9%	31.3%	84.1%	94.9%
AC - Dominican	0.0%	0.0%	100.0%	0.0%	100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	0.0%	0.0%	0.0%
AC - Filipino	0.0%	0.0%	100.0%	0.0%	0.0%	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
AC - Native Hawaiian and Other Pacific Islander	0.0%	100.0%	88.2%	0.0%	68.8%	81.8%	0.0%	55.6%	100.0%	25.0%	33.3%	66.7%	0.0%
AC - Other Asian	0.0%	100.0%	64.7%	0.0%	72.7%	91.7%	85.7%	87.5%	66.7%	66.7%	0.0%	80.0%	0.0%
AC - Other Pacific Islander	0.0%	75.0%	33.3%	0.0%	50.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
AC - Other Race	31.8%	78.9%	74.7%	3.7%	78.0%	78.0%	39.5%	63.8%	59.0%	57.9%	33.6%	88.9%	100.0%
AC - Unreported/Chose Not to Disclose Race	38.5%	71.6%	73.4%	0.0%	79.1%	74.9%	48.9%	59.8%	65.6%	63.4%	30.2%	94.7%	100.0%
AC - White	34.1%	75.9%	74.4%	1.0%	80.6%	77.8%	44.8%	<b>59.1</b> %	57.3%	59.6%	25.0%	85.2%	95.0%

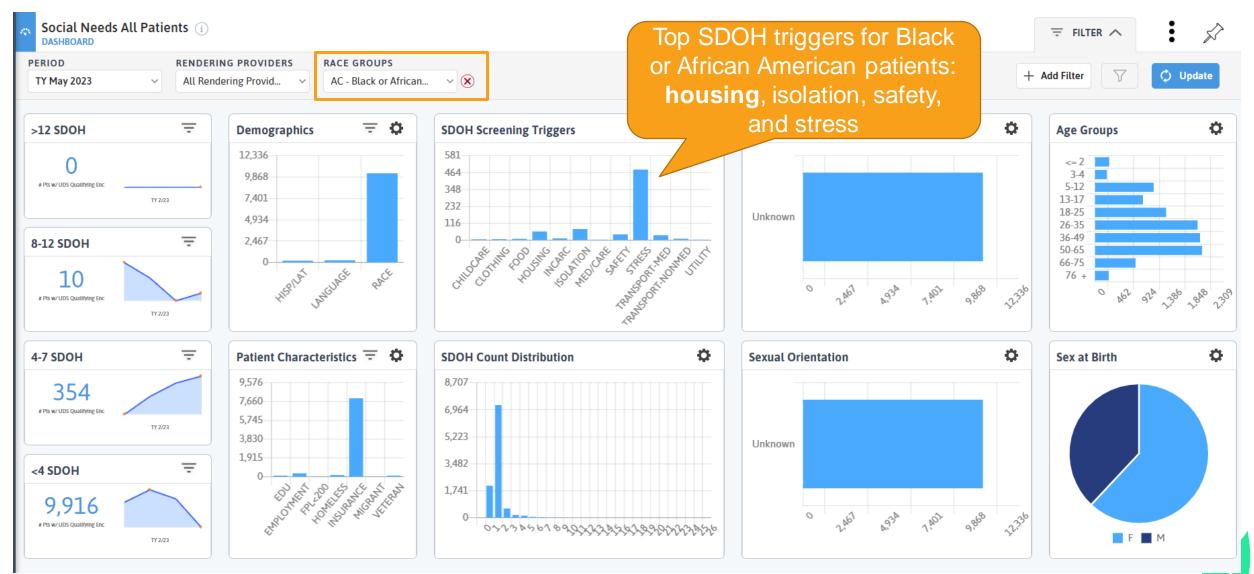
## **Use Case | Identifying Barriers to Care**

Immunization Measur					₹ FILTER ∧								
PERIOD		fied the p											
TY May 2023 ~	All Rendering Provid	~ 14 selected	× ×	la la	anguages	+ Add Filter	♥ Update						
		<b>REPORT</b>		Care Gaps									
GROUPING Language Gro	ups 🗸								REPORT FORMAT	ossTab ~			
LANGUAGE GROUPS	CHILDHOOD IMMUNIZATION STATUS - DTP (CMS 117V10 BREAKOUT)	CHILDHOOD IMMUNIZATION STATUS - FLU (CMS 117V10 BREAKOUT)	CHILDHOOD IMMUNIZATION STATUS - HEPA (CMS 117V10 BREAKOUT)	CHILDHOOD IMMUNIZATION STATUS - HEPB (CMS 117V10 BREAKOUT)	CHILDHOOD IMMUNIZATION STATUS - HIB (CMS 117V10 BREAKOUT)	CHILDHOOD IMMUNIZATION STATUS - IPV (CMS 117V10 BREAKOUT)	CHILDHOOD IMMUNIZATION STATUS - MMR (CMS 117V10 BREAKOUT)	CHILDHOOD IMMUNIZATION STATUS - PCV (CMS 117V10 BREAKOUT)	CHILDHOOD IMMUNIZATION STATUS - ROT (CMS 117V10 BREAKOUT)	CHILDHOOD IMMUNIZATION STATUS - VZV (CMS 117V10 BREAKOUT)			
AC - Arabic	50.0%	38.9%	77.8%	77.8%	55.6%	77.8%	77.8%	55.6%	55.6%	77.8%			
AC - Bengali	81.6%	78.9%	89.5%	92.1%	78.9%	94.7%	94.7%	84.2%	60.5%	92.1%			
AC - Burmese	81.1%	73.0%	86.5%	97.3%	81.1%	94.6%	94.6%	73.0%	75.7%	94.6%			
AC - Dari	28.6%	28.6%	71.4%	42.9%	14.3%	42.9%	85.7%	14.3%	14.3%	85.7%			
AC - English	67.9%	50.0%	76.0%	83.7%	62.2%	83.7%	84.1%	61.4%	53.7%	82.1%			
AC - Karen Languages	88.2%	76.5%	94.1%	88.2%	88.2%	94.1%	100.0%	88.2%	76.5%	100.0%			
AC - Maay Maay	25.0%	37.5%	62.5%	75.0%	50.0%	87.5%	75.0%	37.5%	37.5%	75.0%			
AC - Nepali	69.2%	69.2%	84.6%	84.6%	69.2%	84.6%	76.9%	61.5%	69.2%	76.9%			
AC - Pashto	7.1%	35.7%	85.7%	71.4%	7.1%	78.6%	92.9%	0.0%	0.0%	85.7%			
AC - Rohingya	37.5%	62.5%	62.5%	62.5%	50.0%	62.5%	62.5%	50.0%	25.0%	62.5%			
AC - Somali	66.7%	80.0%	93.3%	93.3%	60.0%	100.0%	100.0%	66.7%	46.7%	100.0%			
AC - Spanish	25.0%	16.7%	25.0%	33.3%	25.0%	33.3%	25.0%	25.0%	33.3%	25.0%			
AC - Swahili	75.0%	57.1%	67.9%	89.3%	75.0%	89.3%	89.3%	71.4%	57.1%	78.6%			
AC - Tigrinya	70.0%	70.0%	80.0%	70.0%	60.0%	80.0%	90.0%	70.0%	50.0%	80.0%			

#### **Assessing Barriers to Care**

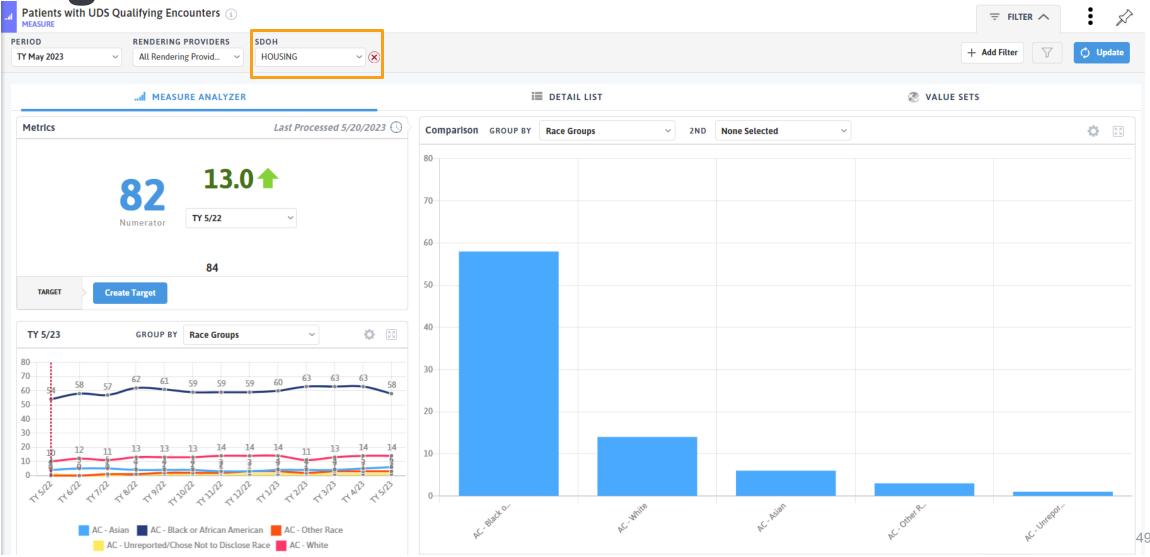


## **Upstream Barriers to Care | SDOH**

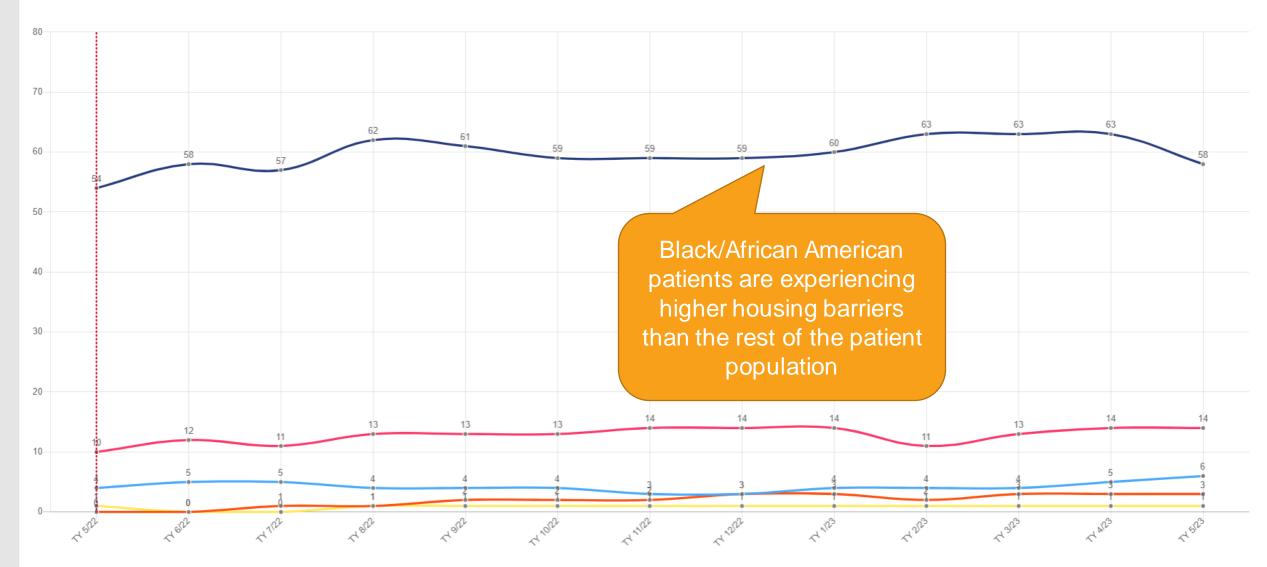


healthcare

## Are there patient populations experiencing higher barriers to care?

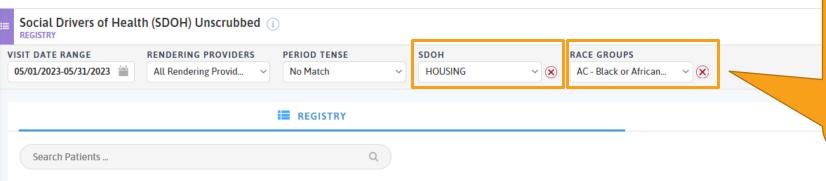


#### Grouped by Race Groups





#### **Move to Action**



Identify patients coming in this month who identify as Black/African American and have housing insecurity. See if you can connect these patients to housing resources to address upstream barriers to care.

DEMOGRAPHICS	DEMOGRAPHICS										SDOH ASSESSMENT			
RACE	RACE UNSCRUBB	ETHNICITY	ETHNICTTY UNSCRUBB	LANG	LANGUAGE	MIGRANI STATUS	V S	REF	HOUSING SITUATION UDS	STATUS	COMPLETED		TRIGGERS	
Black/African A	Black or African	Not Hispanic, Lat	Not Hispanic or L	English	English	Not a Migrant Wor	No	Ignore	Not Homeless	Core In Progr	MS - Food, Housing status or H	3	HOUSING INSURANCE VI	
Black/African A	Black or African	Not Hispanic, Lat	Not Hispanic or L	English	English	Ignore	No	Ignore	Ignore	Core In Progr	Housing status or Housing situ	3	HOUSING INSURANCE TR	
Black/African A	Black or African	Not Hispanic, Lat	Not Hispanic or L	English	English	Not a Migrant Wor	No	Ignore	Not Homeless	Core In Progr	Housing status or Housing situ	3	HOUSING INSURANCE ST	
Black/African A	Black or African	Not Hispanic, Lat	Not Hispanic or L	English	English	Ignore	No	Ignore	Not Homeless	Core In Progr	Housing status or Housing situ	3	HOMELESS HOUSING INS	
Black/African A	Black or African	Not Hispanic, Lat	Not Hispanic or L	English	English	Not a Migrant Wor	No	Ignore	Not Homeless	Core In Progr	Housing status or Housing situ	3	HOUSING INSURANCE ST	
Black/African A	Black or African	Not Hispanic, Lat	Not Hispanic or L	English	English	Ignore	No	Ignore	Ignore	Core In Progr	MS - Food, Housing status or H	4	HOUSING STRESS EMPLO	
Black/African A	Black or African	Not Hispanic, Lat	Not Hispanic or L	English	English	Ignore	No	Ignore	Ignore	Core In Progr	Housing status or Housing situ	3	HOUSING STRESS EMPLO	
Black/African A	Black or African	Not Hispanic, Lat	Not Hispanic or L	English	English	Not a Migrant Wor	No	Ignore	Not Homeless	Core In Progr	Housing status or Housing situ	2	HOUSING INSURANCE CL	
Black/African A	Black or African	Not Hispanic, Lat	Not Hispanic or L	English	English	Not a Migrant Wor	No	Ignore	Not Homeless	Core In Progr	Housing status or Housing situ	2	HOUSING CHILDCARE ISC	
Black/African A	Black or African	Not Hispanic, Lat	Not Hispanic or L	English	English	Not a Migrant Wor	No	Ignore	Not Homeless	Core In Progr	Housing status or Housing situ	3	HOUSING INSURANCE ST	
Black/African A	Black or African	Not Hispanic, Lat	Not Hispanic or L	English	English	Not a Migrant Wor	No	Ignore	Not Homeless	Core In Progr	Housing status or Housing situ	3	HOUSING INSURANCE ST	
Black/African A	Black or African	Not Hispanic, Lat	Not Hispanic or L	English	English	Ignore	No	Ignore	Not Homeless	Core In Progr	Housing status or Housing situ	1	HOUSING INSURANCE RA	



## **Opportunities Moving Forward**

You can use REaL data to...



Use data to **support hypotheses** about health disparities in your practice



**Tailor interventions** (e.g., interpreter services, stronger connections with community-based organizations, etc.)



**Pursue programs and grant opportunities** that align more closely with your patient population and the identified needs







## What REaL elements are you hoping to report on? What insights are you eager to draw out?





## Can I create a REaL group at a practicelevel?

#### **Answer:**

The expectation is that practices will not create REaL groups in their group admin and instead will rely on the groups created by CHCANYS at the all-center level. If a practice would like to create a new REaL group, they can reach out to CHCANYS to determine whether a new all-center group should be created.





## **Next Steps**



#### **Pilots Centers:**

- 1) Review new UDS mappings (look in EHR, then review in DRVS)
- 2) Review unmapped REaL values in DRVS and correct "bad data" in EHR
- 3) Review the REaL categories available and let CHCANYS know if there are additional groups that should be made available OR if you have unmapped values you'd like added to existing groups



#### **Other CPCI Centers:**

- 1) Review new UDS mappings (look in EHR, then review in DRVS)
- 2) Hang tight and wait for more updates!



### **Upcoming Webinars**

#### Preparing for UDS 2023: CQMs, Table Changes, UDS+, Oh My!

• Thursday, May 25<sup>th</sup> 2-3 pm ET, <u>Register</u>

#### 2023 Azara Product Update

• Thursday, June 6<sup>th</sup> 2-3 pm ET, <u>Register</u>

#### Utilizing SOGI Data for Contraceptive Care Improvement

• Thursday, June 8th 2-3 pm ET, Register

#### I Have New Staff, Now What?!

• Thursday, June 22<sup>nd</sup> 2-3 pm ET, <u>Register</u>

#### **Clinical Series: Enhancing Prediabetes Care**

• Thursday, June 27th 2-3 pm ET, Register





#### **Questions?**

