



Teledentistry

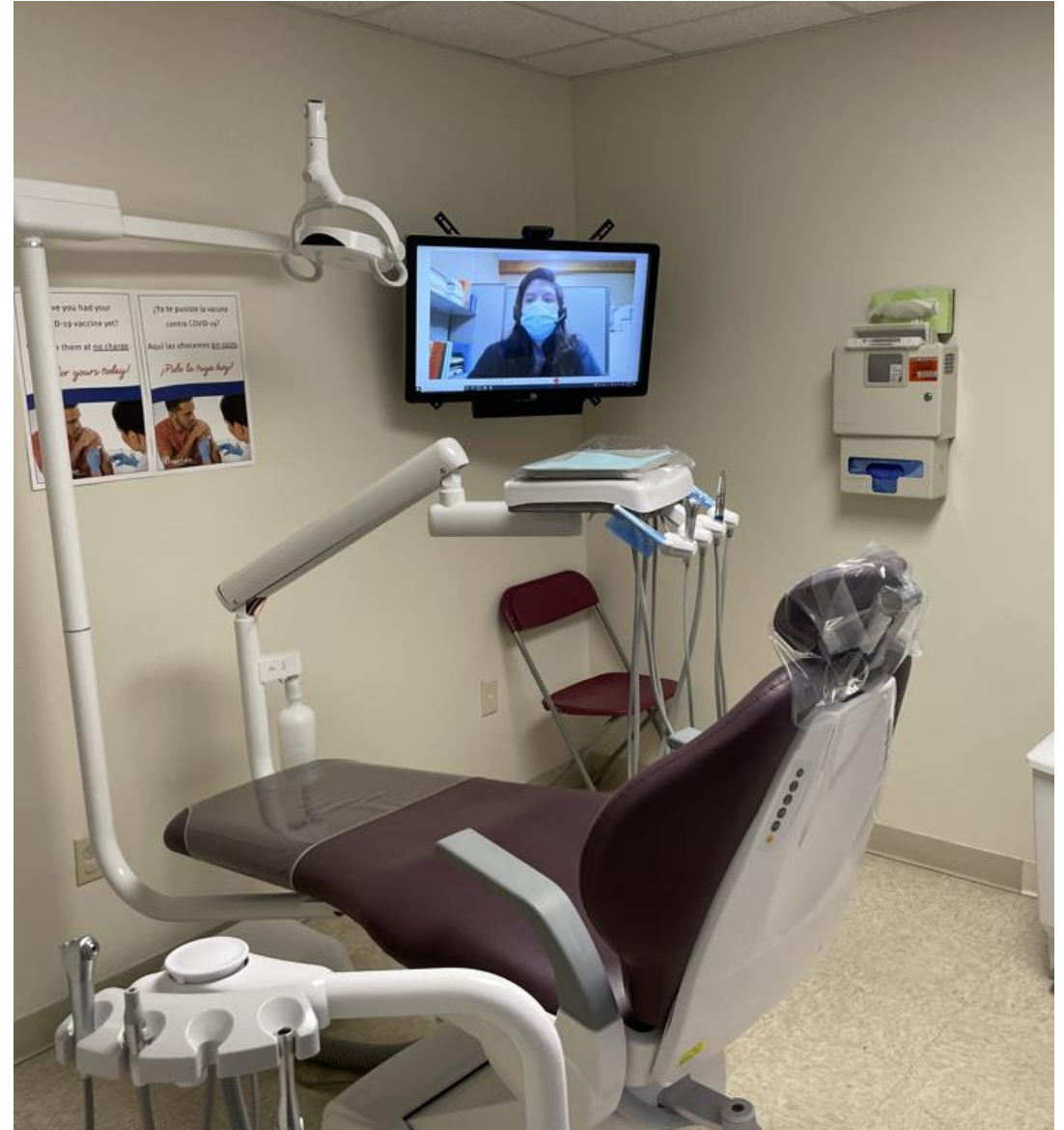
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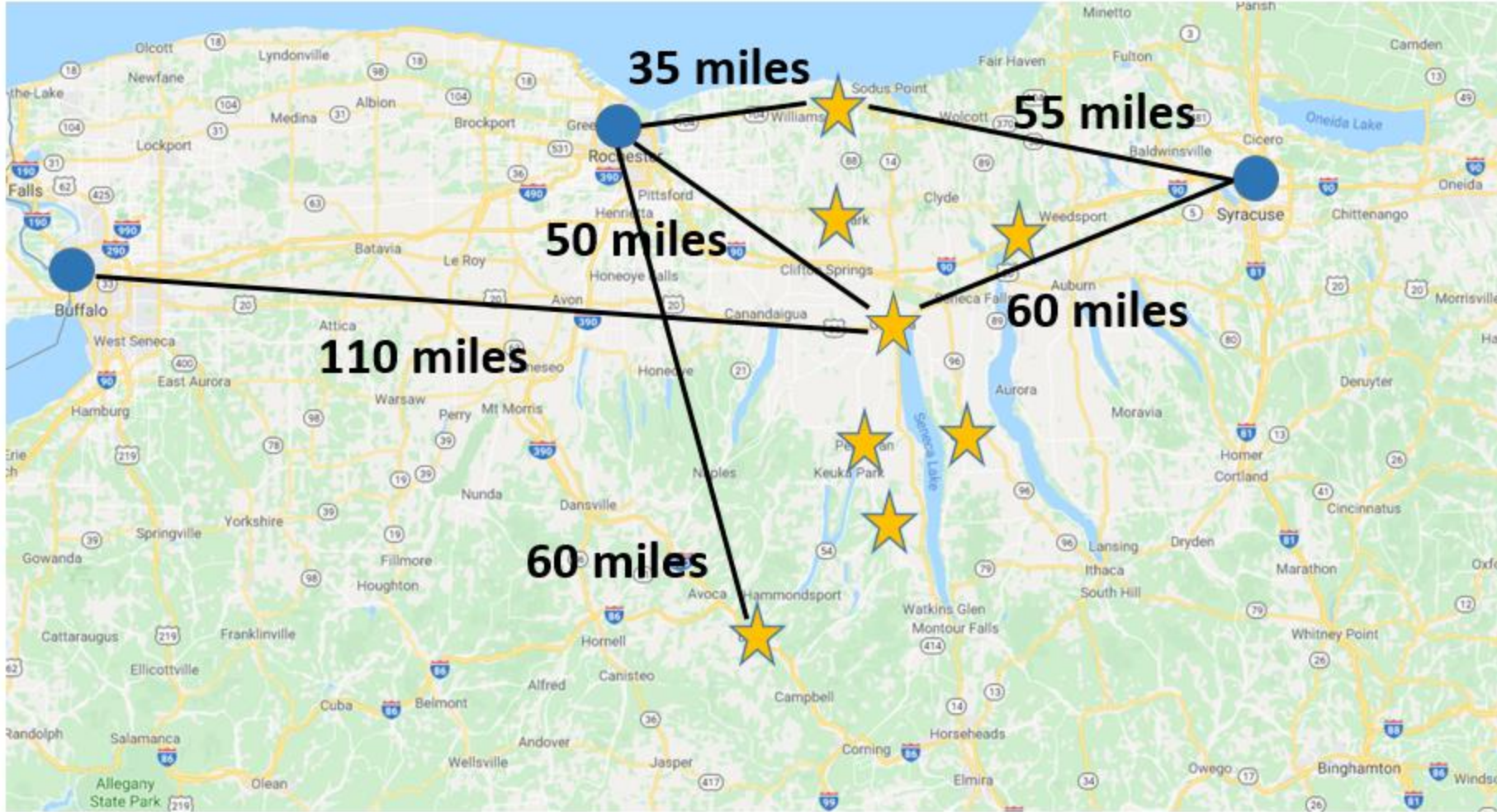


Agenda:

- What technology is needed for teledentistry?
- Teledentistry- What is it and how does it work?
- Staffing needs and workflow
- Health center considerations



Geography:





What technology is needed
for teledentistry?



Teledentistry- What is it and how does it work?

- A way to facilitate an assessment, give education, make a treatment plan and keep patients engaged.

Examples:

- Third party/tertiary care provider
- Virtual exam after hygienist appointment
- Hygienist education in collaboration with the schools
- Urgent care/ emergency visits
- Site to site support
- Patient education
- Pre- and Post-Operative Care



Staffing needs and workflow

- Telepresenter
- Coordinator
- Community Health worker



Telepresenter

- Ability to:
 - Use the oral camera
 - Verbally describe which area of the mouth is being reviewed and number of the tooth
 - Validate and answer any questions the distant provider may have



Coordinator

- Ability to
 - Establish Clinical time schedule
 - Ensuring data and documentation at each site is given
 - Ensuring support services is involved





Community Health Worker

- Ability to
 - Assess and address social determinants of health
 - Provide transportation and interpretation
 - Reiterate education and treatment plan
 - Keep tabs of patients living arrangements and health insurance





Health center considerations

Care management /Support Services:

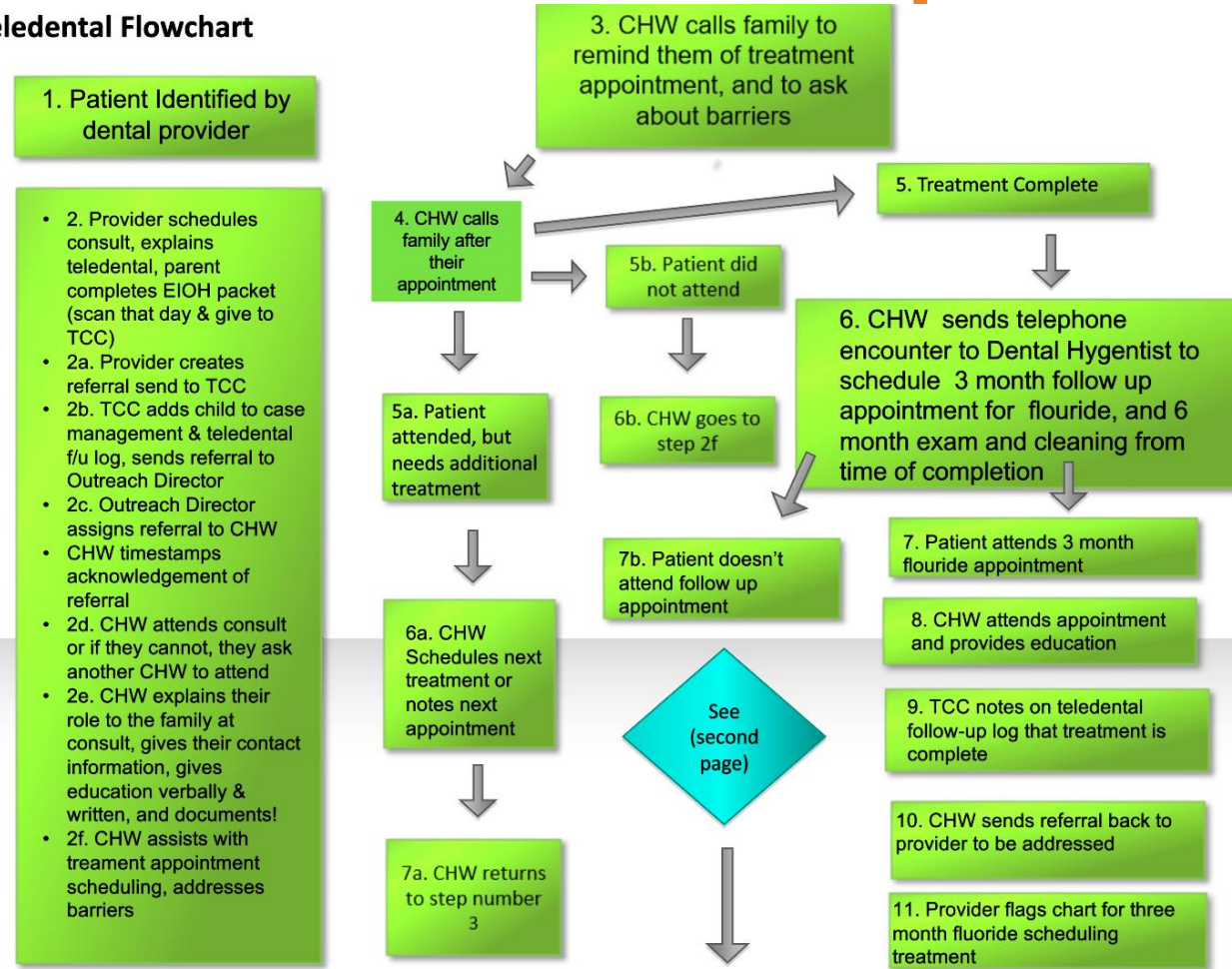
- Addressing social determinants of health such as transportation, interpretation, insurance, and education will impact the success of the outcomes/quality metrics.



Workflow:

- For tertiary care the workflow can be ongoing after the teledental visit

Teledental Flowchart



Other thoughts:

- Telehealth is a cultural change in how we provide care and access to our patients. Empowering our organization change agents will help keep the momentum moving forward.



THE CHANGE ADOPTION PROCESS: OUR FOCUS



Figure 1: Change Adoption Curve and Adopter Categories

Data:

- 2021 total Teledental visits done: 4641
- Tertiary care Teledental visits:
 - In 2021 we had 35 new referrals and completed 25 referrals
 - From 2010-2021 we had:
 - 1220 referrals
 - Out of those 958 have been completed = 78.5% completion rate
 - 262 referrals still open



Thank you!

Questions?

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