Health Information Exchange
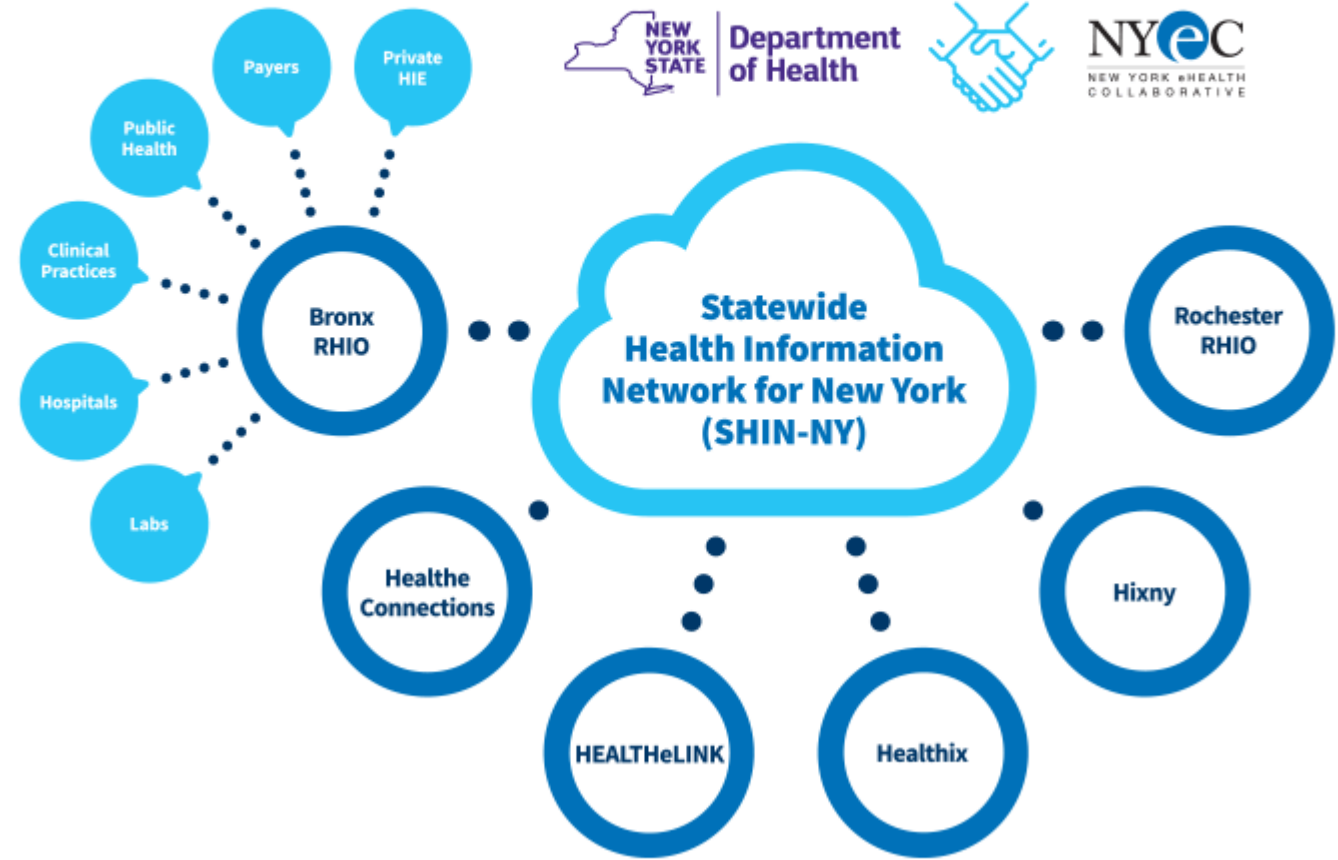
CHCANYS

Session 1

3/11/2022

HIE Organizations in NY State
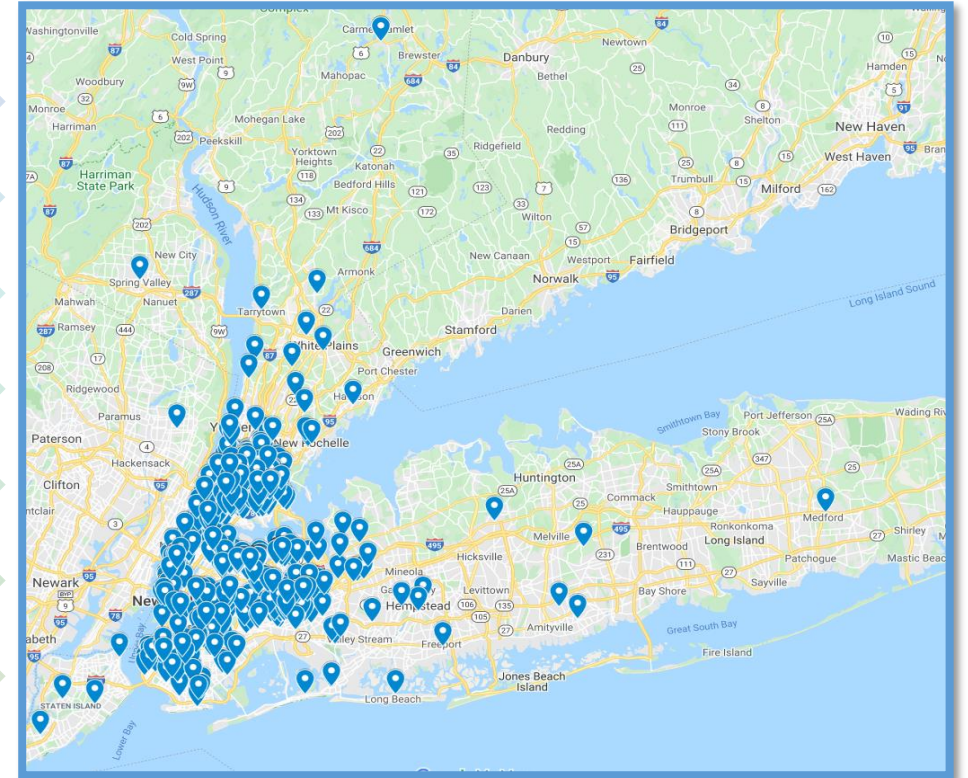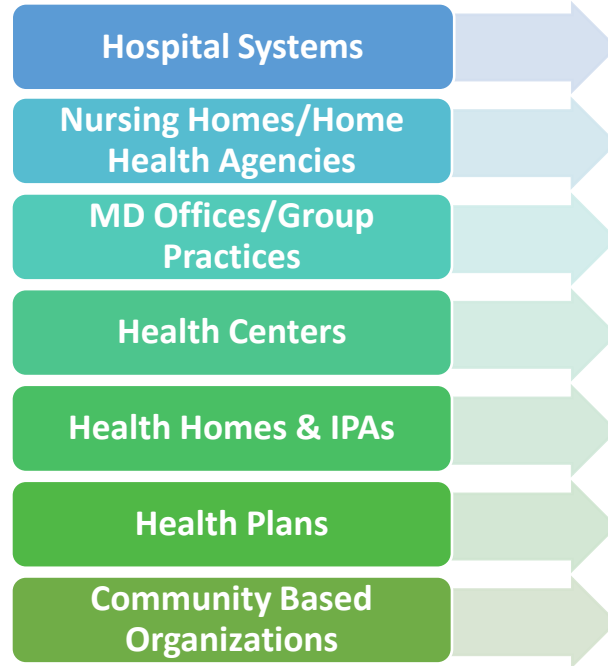
Bronx RHIO Membership and Data Providers

Bronx RHIO's network includes nearly 250 members with over 1000 locations

- Hospital Systems
- Nursing Homes/Home Health Agencies
- MD Offices/Group Practices
- Health Centers
- Health Homes & IPAs
- Health Plans
- Community Based Organizations

Available Data

Data in the Bronx RHIO is constantly growing, expanding and improving*

Data flows in real time to the Portal and for analytics

Demographics
Encounters
Diagnoses
Procedures
Laboratory Data
Allergies
Radiology Reports
Cardiology Reports
Text Reports (Progress Notes, Discharge Summaries)
Care Plans
Medications
Observations (Vitals, Assessments)
Eligibility
Claims/Billing

HealtheConnections &
Bronx RHIO
Provider Portals &
Analytics Databases

HealtheConnections participants and data sources

healtheconnections®

More than 1,600 organizations across 4,200 locations are connected!

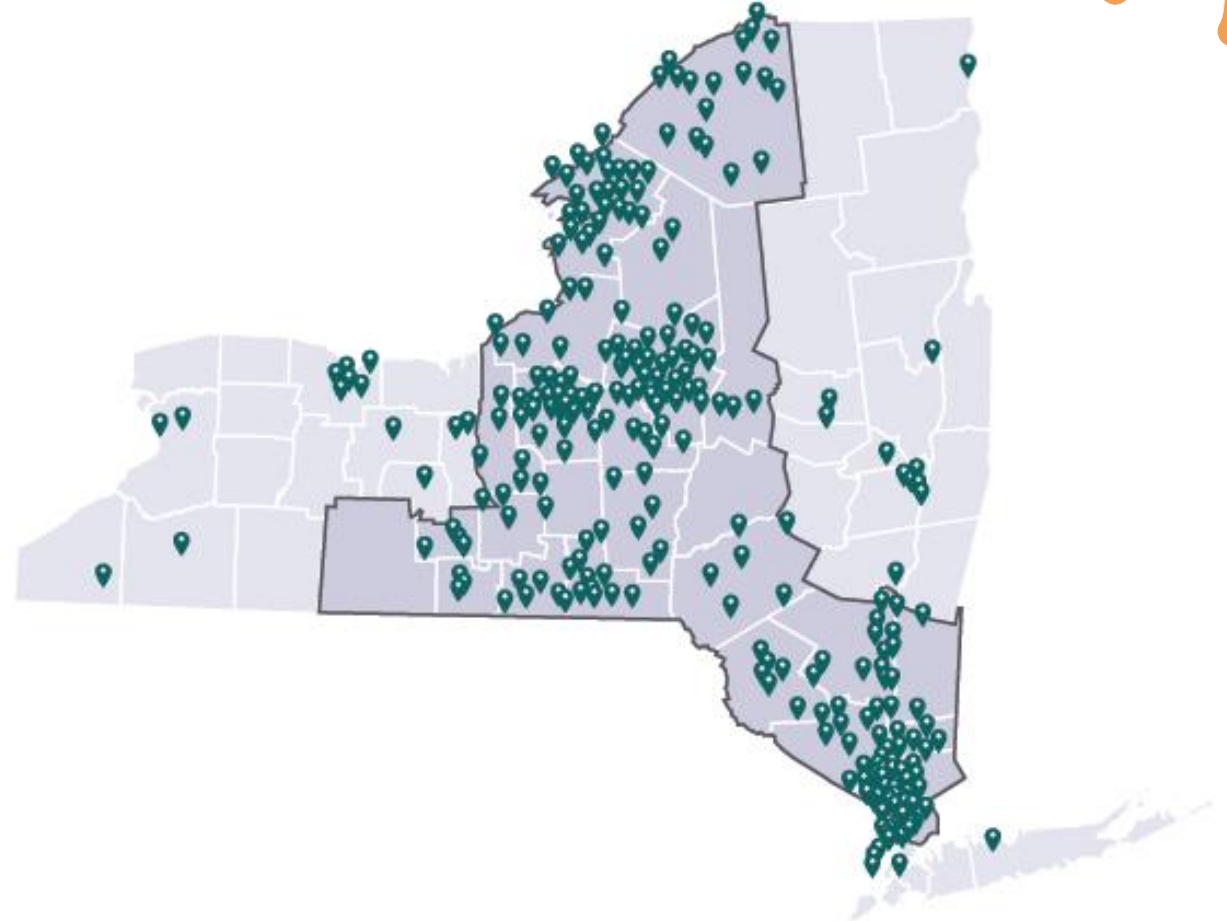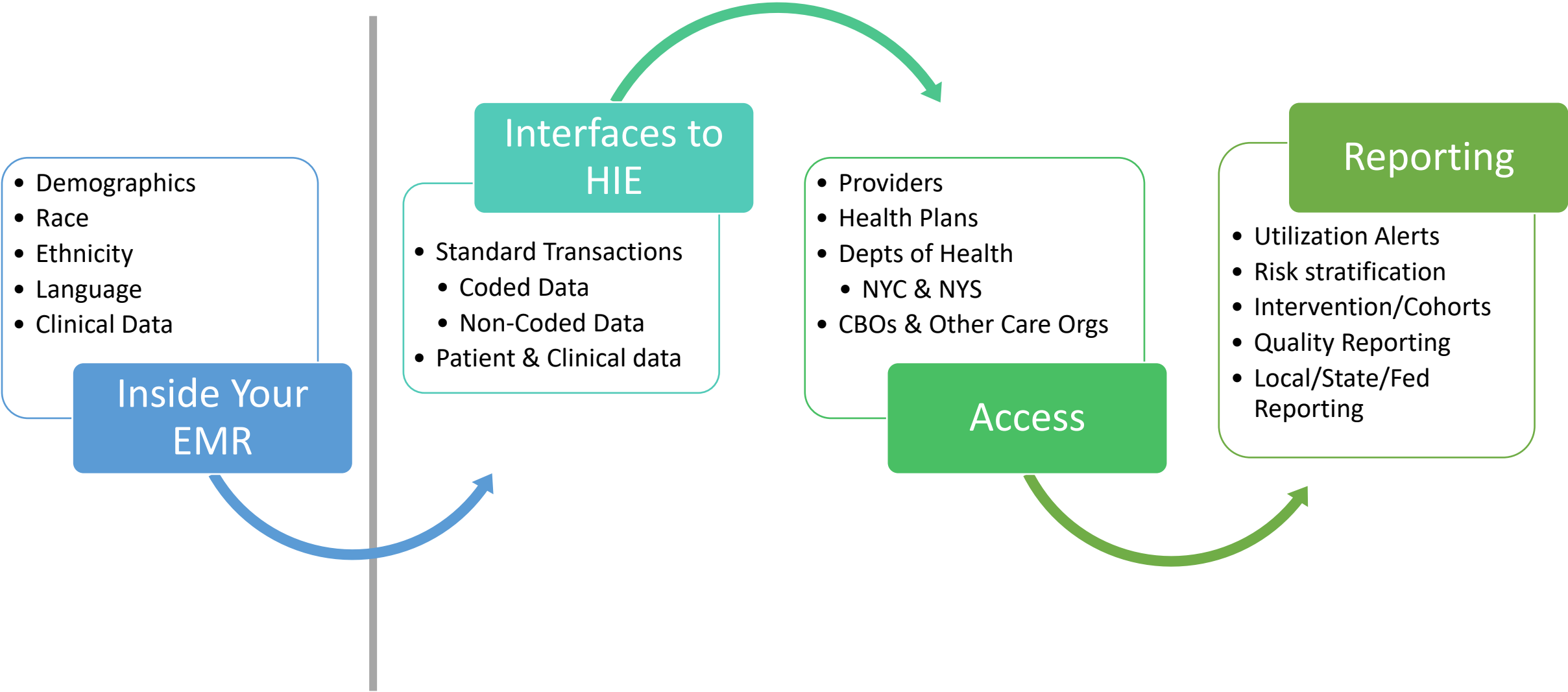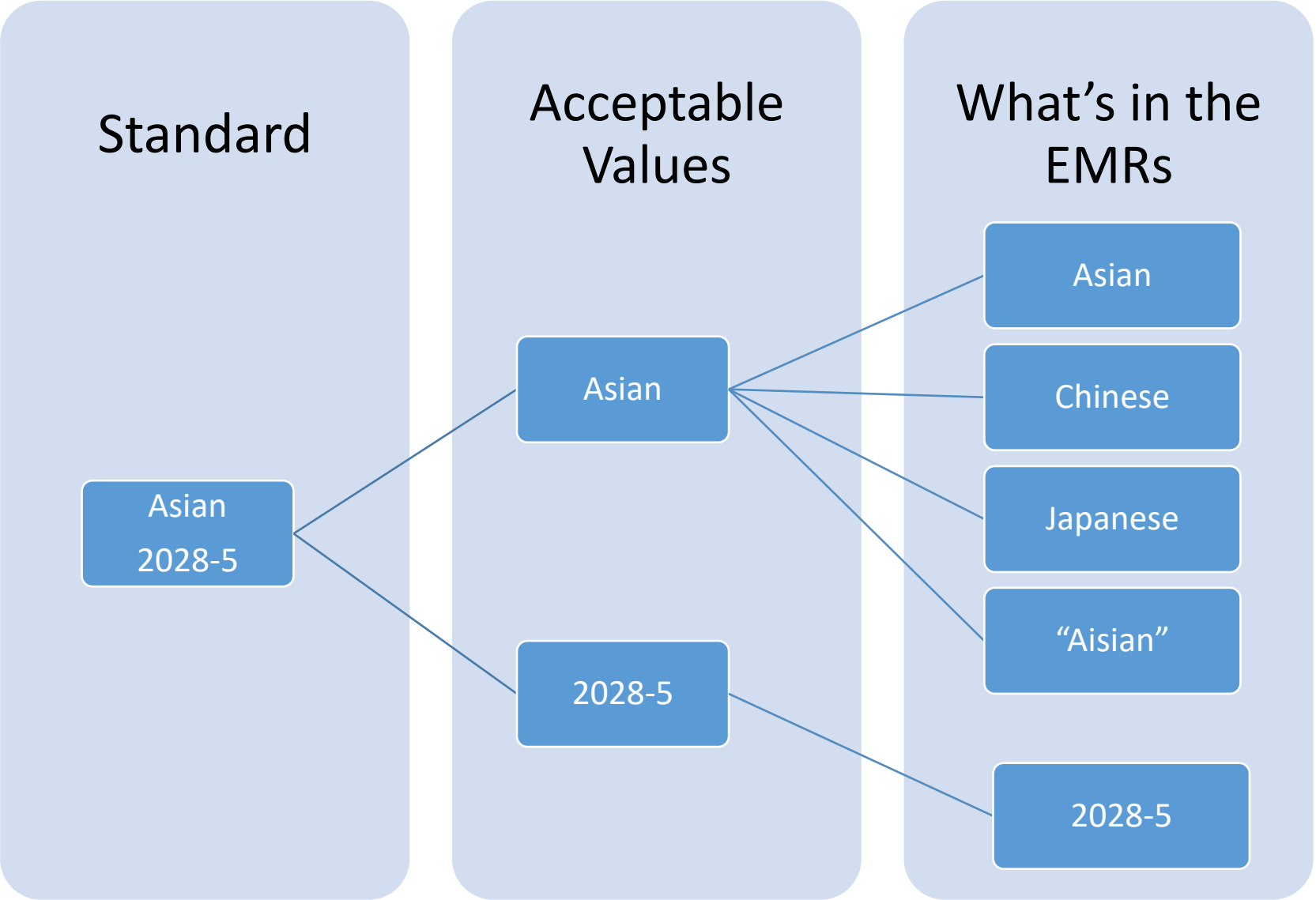|	
9 million patients are able to receive better care	26-county service area
420,000 unique patients accessed per month	4 million clinical summary documents received each month
More than 600 organizations providing data	

Project Background

Problems	• Gaps in race & ethnicity data, including capture of valid "unknown" code make it impossible to accurately stratify at-risk populations • Can SDOH data in "Z-Codes", be exchanged to help identify risk factors for populations?
Goals	• Improve data capture at participants; volume and standards • QE facilitated data exchange between organizations and across QEs to help close data gaps and improve ability to stratify risk groups

- HealtheConnections and Bronx RHIO collaborating on improving race, ethnicity and SDoH data in health equity focus
  - Institute for Family Health leading pilot for best practices
  - Identification of data capture challenges and nuances, FQHC reporting impacts
- Improved data needed for:
  - Clinician use at the point of care
  - Patient cohort identification for interventions, stratification based on risk factors
  - Improving public health reporting
  - Post-COVID focus on impacts of SDOH

Where is data going?

Inside Your EMR
- Demographics
- Race
- Ethnicity
- Language
- Clinical Data

Interfaces to HIE
- Standard Transactions
  - Coded Data
  - Non-Coded Data
- Patient & Clinical data

Access
- Providers
- Health Plans
- Depts of Health
  - NYC & NYS
- CBOs & Other Care Orgs

Reporting
- Utilization Alerts
- Risk stratification
- Intervention/Cohorts
- Quality Reporting
- Local/State/Fed Reporting

Why the content matters

Complexity of the data
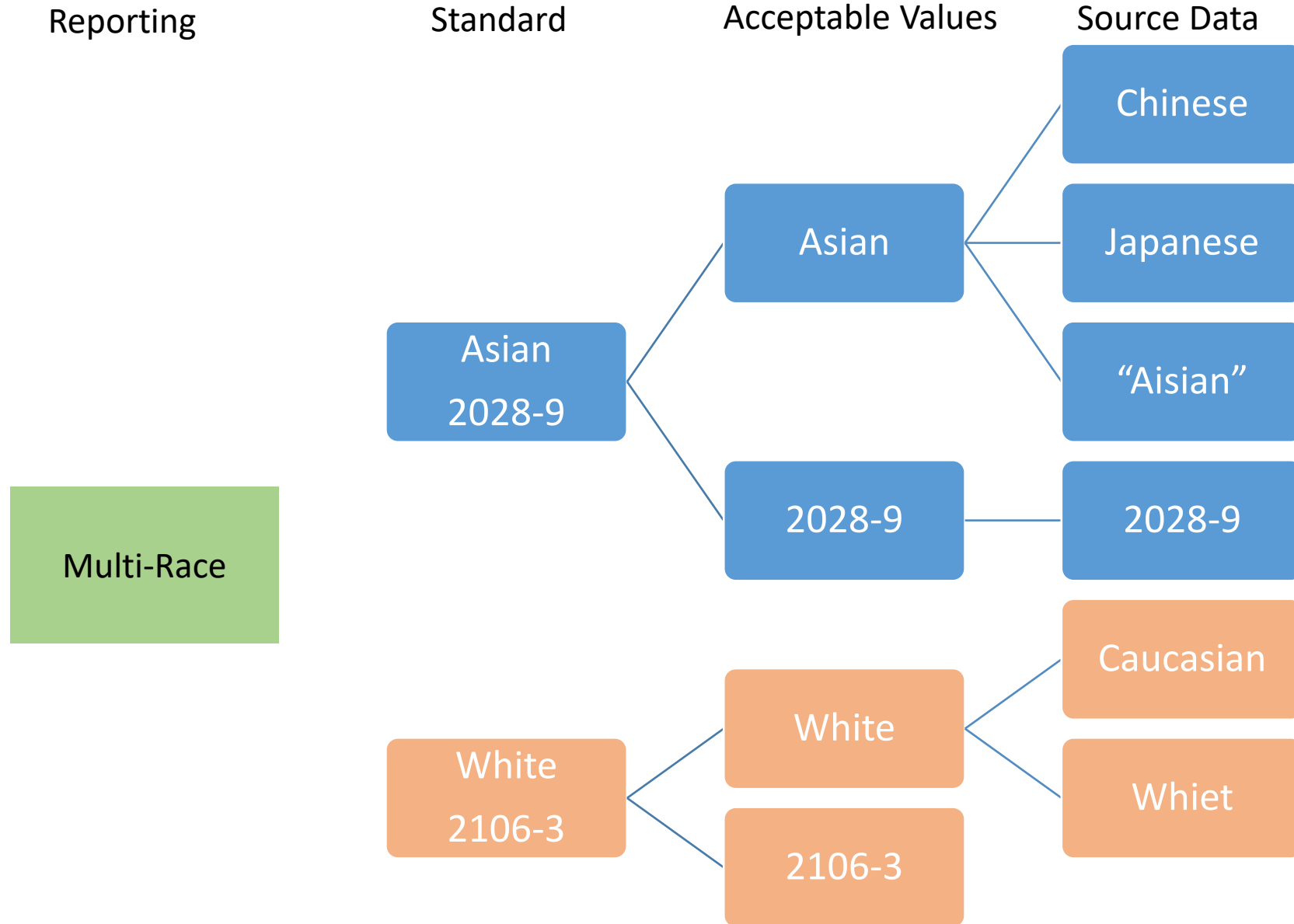
Where are the opportunities to improve?

Policies and Procedures
- Intake Forms/process
- Elevate importance of Registration staff
- Organizational goals

Staff Training
- Why the data matters
- How to engage patients
- Where to document in EMR
- Planned re-training for turn-over

EMR set up
- Drop Downs/limited choices
- Prompts to support staff
- Change Management with HIE

Monitoring
- Internal reporting
- Re-training as necessary
- Feedback loops between data users and data collectors

Contact Information

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