

New York City Housing Resources: Patient Handout

October 2020

How to use this resource: This resource handout provides a condensed list of varying services available for people who are experiencing homelessness or housing instability. This resource can be used to help navigate the multiple city homeless and housing programs. This resource is an interactive PDF. By clicking on the links within the handout, you will be directed to external websites. In order to use this interactive functionality, you will need to open this guide on a device that is connected to the internet. When using a printed guide please visit the respective resource pages by utilizing the URLs enclosed.

NOTE: Each housing program on this list has specific eligibility requirements for the population they serve.



Navigating the Homeless System



HOME-STAT Street Outreach

Street Outreach engages people who live on the streets and connects them to shelter or other housing opportunities. Call 311 for any of the borough-based outreach teams. For MTA Subway Outreach, call Bowery Residents' Committee (BRC) at 212-533-5151.

Drop-in Centers

Provide hot meals, showers, laundry, clothing, medical care, and recreational space for those living on the street. There are no overnight beds. Clients can walk-in for services.

Manhattan: Mainchance (120 E. 32nd Street). Public transit: 6 train to 33rd Street & Olivieri Center (257 W. 30th Street). Public transit: 1,2,3, A, B, C trains to Penn Station

Bronx: The Living Room (800 Barretto Street). Public transit: 6 train to Hunts Point

Brooklyn: The Gathering Place (2402 Atlantic Avenue). Public transit: L train to Atlantic Ave. Station

Staten Island: Project Hospitality (25 Central Avenue). Public transit: Staten Island Ferry. Buses S42 & S52, St Marks Pl/Hyatt St Stop

NYC Department of Homeless Services (DHS) & Emergency Shelters:

Provides emergency shelter to those in need. Shelter case managers work with clients to develop a housing plan and identify housing rental subsidies/programs. Shelters are not for individuals with complex medical needs. DHS shelters are accessed via intake center. Clients can walk-in for assessment or call number provided.

Website: <https://www1.nyc.gov/site/dhs/shelter/shelter.page>

Single Adult Men: 30th Street, 400-430 East 30th St./1st Ave., Manhattan

Single Adult Women: Franklin Shelter, 1122 Franklin Ave., Bronx & HELP Women's Center: 116 Williams Ave., Brooklyn

Adult families with no children under 21 yrs. old: Ault Family Intake Center (AFIC): 400-430 East 29th St., Manhattan

Families with children under 21 AND pregnant women: Prevention Assistance and Temporary Housing (PATH): 151 East 151st St., Bronx

HASA: Individuals with HIV/AIDS or homeless families. Call 212-971-0626.

Domestic violence: For victims of domestic violence. Call 1-800-621-HOPE.

HPD: HPD's Emergency Housing Services Bureau assists displaced tenants with temporary housing. Call (212) 863-8561.

If you have been sanctioned or suspended from a DHS shelter, some drop-in centers may have access to this information and may also not allow you to stay. If you need help finding a place to stay while you are sanctioned or suspended, please visit the [Crisis Intervention Program at the Coalition for the Homeless](#) or call 212-776-2177.

Navigating Affordable and Supportive Housing

Affordable/Low-Income Housing

Housing is considered affordable if it costs 30% or less of a household's income. A variety of local, state, and federal programs exist to increase housing affordability. The following programs can be accessed via www1.nyc.gov site.

Public Housing: New York City Housing Authority (NYCHA) provides affordable housing for people with low- and moderate-income residents. Must apply through [NYCHA](#) website.

Section 8: provides assistance to low- and moderate-income families to rent housing in the private market. Accessed through local Public Housing Authority or [Section 8](#) website.

Senior Citizen Rent Increase Exemption Program (SCRIE): Exempts low-income renters who are 62 or older from some or all rent increases. Accessed through [Department of Aging](#) website.

Disability Rent Increase Exemption (DRIE): Offers qualifying tenants with disabilities an exemption from future rent increases. Accessed through [NYC DRIE](#) website.

To access all affordable/low-income housing, visit [NYC Housing Connect](#) - <https://housingconnect.nyc.gov/PublicWeb/>

Supportive Housing

Combines affordable housing with wrap-around services that help people in the community with complex needs like behavioral health, medical, and homelessness. Contact the CUCS Housing Resource Center at 212-801-3300 for assistance connecting to supportive housing.

Eviction Prevention

Eviction Prevention

Resources for individuals facing eviction on a holdover case and non-payment.

Homebase: Not a housing program, but a resource center. Meant for families on the brink of homelessness. For access to local Homebase, visit the [NYC Homebase](#) website or call 311.

Single Stop Centers: Services include income support, legal services, financial coaching, and referrals. To access services, visit www.singlestop.org.

Housing Court Answers: Provides information on Housing Court process for nonpayment and holdover cases. To access, visit www.housingcourtanswers.org.

One Shot Deal: Is a one-time payment from the Human Resource Administration (HRA) to pay back rent to avoid an eviction. Local [Homebase Programs](#) can determine your eligibility for a one shot deal.

New York Legal Assistance Group (NYLAG): Provides free legal services for people facing deportation, those seeking asylum and other humanitarian relief, those applying for green cards through family-based petitions, survivors of intimate partner violence and other crimes to secure immigration status, and those applying for citizenship. To access NYLAG services visit www.nylag.org.