

# New York City Housing Resource: Health Center Guide

October 2020

**How to use this resource:** This resource handout provides a condensed list of varying services available for people who are experiencing homelessness or housing instability. This resource can be used to help navigate the multiple city homeless and housing programs. This resource is an interactive PDF. By clicking on the links within the handout, you will be directed to external websites. In order to use this interactive functionality, you will need to open this guide on a device that is connected to the internet. When using a printed guide please visit the respective resource pages by utilizing the URLs enclosed.

**NOTE: Each housing program on this list has specific eligibility requirements for the population they serve.**

## Navigating the Homeless System



### HOME-STAT Street Outreach

Street Outreach engages people who live on the streets and connects them to shelter or other housing opportunities. Call 311 for any of the borough-based outreach teams. For MTA Subway Outreach, call Bowery Residents' Committee (BRC) at 212-533-5151.

### Drop-in Centers

Provide hot meals, showers, laundry, clothing, medical care, and recreational space for those living on the street. There are no overnight beds. Clients can walk-in for services.

**Manhattan:** Mainchance (120 E. 32<sup>nd</sup> Street) & Olivieri Center (257 W. 30<sup>th</sup> Street)

**Bronx:** The Living Room (800 Barretto Street)

**Brooklyn:** The Gathering Place (2402 Atlantic Avenue)

**Staten Island:** Project Hospitality (25 Central Avenue)

### NYC Department of Homeless Services (DHS) & Emergency Shelters:

Provides emergency shelter to those in need. Shelter case managers work with clients to develop a housing plan and identify housing rental subsidies/programs. Shelters are not for individuals with complex medical needs. DHS shelters are accessed via intake center. Clients can walk-in for assessment or call number provided.

Website: <https://www1.nyc.gov/site/dhs/shelter/shelter.page>

**Single Adult Men:** 30th Street, 400-430 East 30th St./1st Ave., Manhattan

**Single Adult Women:** Franklin Shelter, 1122 Franklin Ave., Bronx & HELP Women's Center: 116 Williams Ave., Brooklyn

**Adult families with no children under 21 yrs. old:** Ault Family Intake Center (AFIC): 400-430 East 29th St., Manhattan

**Families with children under 21 AND pregnant women:** Prevention Assistance and Temporary Housing (PATH): 151 East 151st St., Bronx

**HASA:** Individuals with HIV/AIDS or homeless families. Call 212-971-0626.

**Domestic violence:** For victims of domestic violence. Call 1-800-621-HOPE.

**HPD:** HPD's Emergency Housing Services Bureau assists displaced tenants with temporary housing. Call (212) 863-8561.

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## Navigating Affordable and Supportive Housing

### Affordable/Low-Income Housing

Housing is considered affordable if it costs 30% or less of a household's income. A variety of local, state, and federal programs exist to increase housing affordability. The following programs can be accessed via [www1.nyc.gov](http://www1.nyc.gov) site.

**Public Housing:** New York City Housing Authority (NYCHA) provides affordable housing for people with low- and moderate-income residents. Must apply through [NYCHA](#) website.

**Section 8:** provides assistance to low- and moderate-income families to rent housing in the private market. Accessed through local Public Housing Authority or [Section 8](#) website.

**Senior Citizen Rent Increase Exemption Program (SCRIE):** Exempts low-income renters who are 62 or older from some or all rent increases. Accessed through [Department of Aging](#) website.

**Disability Rent Increase Exemption (DRIE):** Offers qualifying tenants with disabilities an exemption from future rent increases. Accessed through [NYC DRIE](#) website.

To access all affordable/low-income housing, visit [NYC Housing Connect](#) website ([www.housingconnect.nyc.gov](http://www.housingconnect.nyc.gov)).

### Supportive Housing

Combines affordable housing with wrap-around services that help people in the community with complex needs like behavioral health, medical, and homelessness. In NYC, most supportive housing units are accessed through the [Coordinated Assessment and Placement Systems \(CAPS\)](#) via the PACT system. To obtain access to this system, contact HRA Support [hrcassupport@hra.nyc.gov](mailto:hrcassupport@hra.nyc.gov).

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## Eviction Prevention

### Eviction Prevention

Resources for individuals facing eviction on a holdover case and non-payment.

**Homebase:** Not a housing program, but a resource center. Meant for families on the brink of homelessness. For access to local Homebase, visit the [NYC Homebase](#) website or call 311.

**Single Stop Centers:** Services include income support, legal services, financial coaching, and referrals. To access services, visit [www.singlestop.org](http://www.singlestop.org).

**Housing Court Answers:** Provides information on Housing Court process for nonpayment and holdover cases. To access, visit [www.housingcourtanswers.org](http://www.housingcourtanswers.org).

**One Shot Deal:** Is a one-time payment from the Human Resource Administration (HRA) to pay back rent to avoid an eviction. Local [Homebase Programs](#) can determine your eligibility for a one shot deal.

**New York Legal Assistance Group (NYLAG):** Provides free legal services for people facing deportation, those seeking asylum and other humanitarian relief, those applying for green cards through family-based petitions, survivors of intimate partner violence and other crimes to secure immigration status, and those applying for citizenship. To access NYLAG services visit [www.nylag.org](http://www.nylag.org).