

# NextGen Connected Health Solutions

An Introduction

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# Connectivity Options

- Local and Regional Health Information Exchange
  - NextGen technology powers three New York state HIEs:



- Carequality & CommonWell
- Direct Messaging
- FHIR and API connectivity to trusted 3<sup>rd</sup> party apps & services
- In-office medical devices
- Point-to-point interfaces

# NextGen Data Exchange by the Numbers

**190**

Million sent & received  
secure Direct  
Messages†

**2.1**

Million directory  
addresses in NextGen  
Share (largest in nation) †

**76**

Million clinical docs  
exchanged thru  
Carequality‡

**85**

Million patient records in  
the NextGen Record  
Locator Service†

**71%**

Of all clinical exchanges  
are with a non-NextGen  
system†

**28**

Million clinical registry  
document  
submissions‡

**6.5**

Million clinical docs  
exchanged with  
insurance cos. & payers‡

**75**

Million Carequality  
queries from external  
systems / month†

Sources: † NextGen Share Platform Reports 11/2019, ‡ NextGen Share Bastion Report 11/2019



# What we're doing well

- Connectivity through all available national networks

- Direct Trust, Carequality & CommonWell, eHealth Exchange, local & regional HIEs

- Custom View of C-CDA Content

- Improves readability & usability
- Provides in-line clinical reconciliation
- Ability to filter and sort external content

- Interoperability Rules engine

- Improve routing and in-office organization of external content & minimize work load

- SMART on FHIR Integration in EHR

The screenshot displays a patient's clinical data in a structured, user-friendly format. The interface includes a navigation sidebar on the left with categories like Demographics, Medications, Allergies, Problems, Immunizations, Meds Administered, Results, Encounters, Vital Signs, Procedures, Family History, Social History, Advanced Directives, Medical Equipment, Payers, Reason for Referral, and Header. The main content area shows the patient's name, C-CDViewer UGM, and various clinical details.

**Demographics (Name: C-CDViewer UGM, DOB: 1/1/1980, Sex: Male, Age: 37 years old)**

**C-CDViewer UGM - DOB 1/1/1980 Male - 37 years old**

Address: 795 Horsham, Horsham, PA 19044  
 Contact Information: Work Phone: +1-2156577011, Mobile Phone: +1-2156577014, Primary Home Phone: +1-2156577010  
 Race: White, American Indian or Alaska Native; Ethnicity: Not Hispanic or Latino; Language: English (Preferred)

**Medications**

Medication Name	Directions	Date Started	Date Stopped	Status When Generated	Current Status	Dosage	Comments
Spiriva Respimat 1.25 mg/actuation solution for in...	inhale 2 puff by inhalation route every day	10/17/2017	02/08/2018	Active	Inactive	2 (puff)	
Crestor 20 mg tablet	take 1 tablet by oral route every day	10/17/2017	12/29/2017	Active	Inactive	1 (tblt)	
albuterol sulfate HFA 90 mcg/actuation aerosol inh...	inhale 2 puff by inhalation route every 4 - 6 hours as needed	10/17/2017	12/01/2017	Active	Inactive	2 (puff)	
Qvar 80 mcg/actuation Metered Aerosol oral inhaler	inhale 2 puff by inhalation route 2 times every day	10/17/2017	11/30/2017	Active	Inactive	2 (puff)	
Lipitor 20 mg tablet	take 1 tablet by oral route every day	10/17/2017	11/30/2017	Active	Inactive	1 (tblt)	
bumetanide 1 mg tablet	take 1 tablet by oral route every day	10/17/2017	11/15/2017	Active	Inactive	1 (tblt)	
Qvar 40 mcg/actuation Metered Aerosol oral inhaler	inhale 2 puff by inhalation route 2 times every day	10/17/2013	10/17/2013	Inactive	Inactive	2 (puff)	
Vyvanse 50 mg capsule	take 1 capsule by oral route every day in the morning	09/01/2013	09/01/2013	Inactive	Inactive	1 (ca)	
Munna Paciano Cohn&amp;#39;s Stamer 40 mg/...	take 2 capsule by oral route every day	07/10/2013	07/10/2013	Inactive	Inactive	2 (ca)	
Abilify 20 mg tablet	take 1 tablet by oral route every day	11/06/2012	11/06/2012	Inactive	Inactive	1 (tblt)	
Sovrald 400 mg tablet	take 1 tablet by oral route every day	11/26/2009	11/26/2009	Inactive	Inactive	1 (tblt)	
DoyContin 40 mg tablet,orah resistant,extended r...	take 1 tablet by oral route every 12 hours	02/24/2009	02/24/2009	Inactive	Inactive	1 (tblt)	
Crestor 40 mg tablet	take 1 tablet by oral route every day	02/24/2009	06/02/2009	Inactive	Inactive	1 (tblt)	
Enbrel/SureClick 50 mg/mL (0.98 mL) subcutaneo...	inject 1 milliliter by subcutaneous route every week	03/03/2008	03/03/2008	Inactive	Inactive	1 mL	
Abilify 10 mg tablet	take 1 tablet by oral route every day	05/10/2007	05/10/2007	Inactive	Inactive	1 (tblt)	
Nasum 24HR 22.3 mg capsule,delayed release	take 1 capsule by oral route every day	04/09/2007	04/09/2007	Inactive	Inactive	1 (ca)	
Celebrex 400 mg capsule	take 1 capsule by oral route every day	01/13/2005	01/13/2005	Inactive	Inactive	1 (ca)	
Symbicort 160 mcg/4.5 mcg/actuation HFA aerosol...	inhale 2 puff by inhalation route 2 times every day in the morning and evening	06/02/2004	06/02/2004	Inactive	Inactive	2 (puff)	
Vagis 100 mg tablet	take 1 tablet by oral route every day as needed approximately 1 hour before...	06/29/2003	06/29/2003	Inactive	Inactive	1 (tblt)	
Calis 20 mg tablet	take 1 tablet by oral route every day	09/11/2002	09/11/2002	Inactive	Inactive	1 (tblt)	
Statera 45 mg/0.5 mL subcutaneous syringe	inject 0.5 milliliter by subcutaneous route every 12 weeks (for patients weigh...	09/01/2000	09/01/2000	Inactive	Inactive	0.5 mL	

**Allergies**

Allergy Description (Criticality)	Onset Date	Resolved Date	Reaction (Severity)	Status When Generated	Current Status
Wheat gluten extract	02/16/2017		nausea, pain (moderate)	Active	Active
soy	04/30/2017		hives (severe)	No Longer Active	Active
A-ACETYLMADELIC ACID	02/29/2016	05/31/2017	pruritic rash (mild)	No Longer Active	No Longer Active
cow milk allergenic extract	07/02/2012	02/14/2017		No Longer Active	No Longer Active
peanut allergenic extract	02/15/2011	04/15/2015	anaphylaxis (severe)	No Longer Active	No Longer Active
Wheat preparation	11/18/2009	10/08/2014	nausea, pain (moderate)	No Longer Active	No Longer Active
Dumex	04/05/2007		hives (severe)	Active	Active

# What's coming next

- Improved SMART on FHIR app integration
- Payer activation across the NextGen Share network
  - Clinical data extracts & exchanges with payers and insurance companies
- FHIR R4 roll-out with Connect integration engine
- Expand support for additional documents
  - Carequality support for PDFs, images, etc.

**BELIEVE IN BETTER.<sup>TM</sup>**



# APPENDIX

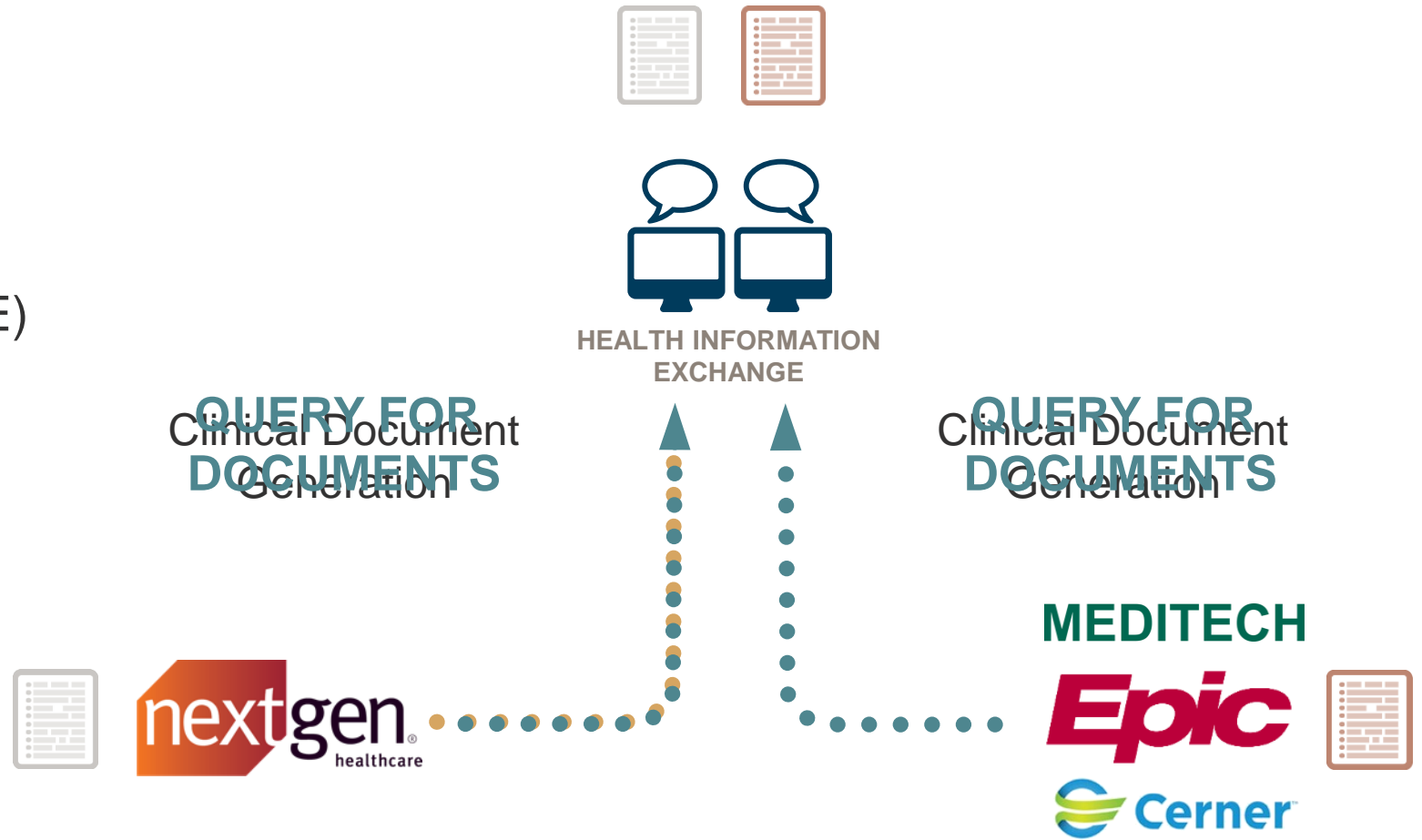


# HIE Connectivity

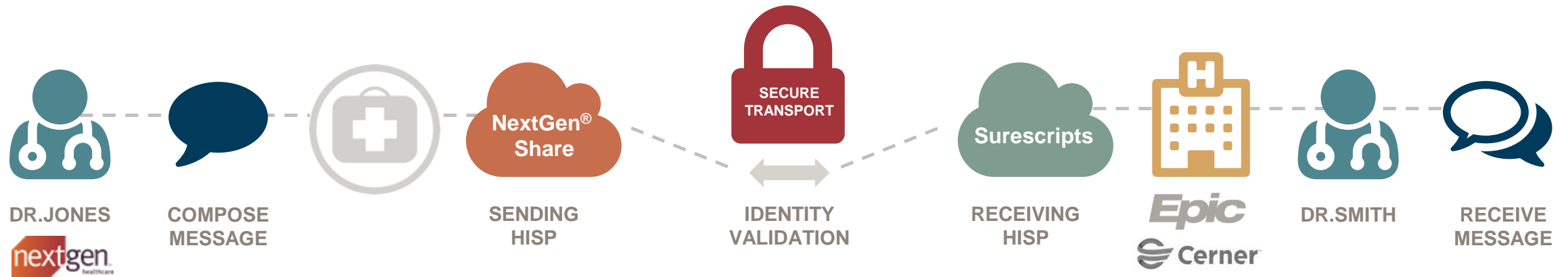
An interface which supports demographics and document exchange (CCD/C-CDA) with a Health Information Exchange (HIE)

## Benefits

- Automation of data exchange
- Patient demographic synchronization
- Locked encounter document submission



# Direct Messaging



Real-time manual or automated push of data from NextGen EHR to any downstream EHR.

## Benefits

- Ability to send structured & unstructured data
- Supports provider-to-provider, provider-to-organization messaging
- Access to the largest searchable provider directory with 1.5 million recipients

# Carequality & Surescripts



Provides the ability to query and retrieve patient data from any other Carequality connected system.

## Benefits

- Automation of data exchange
- Notification of new document availability from 3<sup>rd</sup> party systems
- Ability to preview documents prior to import
- Clinical data reconciliation

### Patient discovery response

Yes, I have 1 record for John Smith, M (12/07/81)

### Patient discovery

Do you have a record for John Smith, M (12/07/81)?



### Document retrieval response

Here is the record for John Smith, M (12/07/81)

### Document Retrieval

Can I have the record for John Smith, M (12/07/81)?