To learn more about CPCI and begin taking advantage of data-driven quality improvement, please contact:

Lisa Perry  
Senior Vice President for Quality & Technology Initiatives  
212-710-3815  
lperry@chcanys.org

CHCANYs’ purpose is to ensure that all New Yorkers, including those who are medically underserved, have continuous access to high quality community-based health care services including a primary care home. To do this, CHCANYs serves as the voice of community health centers as leading providers of primary health care in New York State. Learn more at chcanys.org.

CPCI AT-A-GLANCE

Pre-built set of 50+ “one click” reports
- Mandated and regulatory reporting (UDS, Meaningful Use, Quality Measures)
- Patient Visit Planning
- Chronic Disease Management
- PCMH Support
- User-driven analysis, dashboards and charting

Wide range of data views
- Enterprise level
- Health center
- Individual care provider
- Patient level detail

Cloud-based service
- Software as a Service: No on-premises infrastructure required
- Regular updates keep reporting criteria current and evolves to support changing needs

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Over 75% of New York State’s FQHCs participate in CPCI and the statewide data warehouse includes information on:

- 1.5 million patients
- 7 million visits
- 600 FQHC sites

Since using CPCI and participating in CHCANYs technical assistance program, our cancer screening rates are the highest they have ever been in the health center, sustained for well over 1 year now. Our patients feel satisfied when they see we have prepared for their visits.

- Ryan S. Marshall, FNPC  
  Site Director, Whitney Young Health Center

The accessibility of meaningful population health management tools is critical to our success in this healthcare transformation journey. CPCI provides us the information necessary to redesign care models, effectively engage our patients and meet the Triple Aim.

- Jessica Diamond, MPA, CPHQ  
  Sr. Vice President, Brightpoint Health
CHCANYS offers a technical assistance program, using the CPCI Data Warehouse as the central analytic tool, to support clinical quality improvement, data quality, care management, and cost containment. Our quality improvement (QI) specialists provide technical assistance tailored to the specific needs of each health center, including instruction in QI techniques and resources and sharing of best practices. Training and technical assistance is provided through a variety of modalities—from the economies of scale offered by distance learning to one-on-one, on-site practice coaching.

QI activities focus on improving workflow, data flow, and clinical processes around chronic diseases prevalent in our communities; implementation of team-based models of care; integration of behavioral health and medical care; and additional methods to support practice transformation.

CHCANYS and CPCI help FQHCs adapt to New York State's health care reform agenda to achieve higher quality care and better patient outcomes at lower cost.